



State Bank of India

CENTRAL RECRUITMENT & PROMOTION DEPARTMENT,
CORPORATE CENTRE, MUMBAI

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RECRUITMENT OF JUNIOR ASSOCIATES (CUSTOMER SUPPORT & SALES) AND JUNIOR AGRICULTURAL ASSOCIATES IN CLERICAL CADRE IN STATE BANK OF INDIA

[INCLUDING SPECIAL RECRUITMENT DRIVE FOR (I) TURA (MEGHALAYA) AND KASHMIR VALLEY & LADAKH (II) SPECIAL RECRUITMENT DRIVE FOR FILLING UP OF BACKLOG VACANCIES IN RESPECT OF (A)SC/ST/OBC (B) PWD (C) EX-SERVICEMEN]

(Advertisement No. CRPD/CR/2016-17/01)

ONLINE REGISTRATION OF APPLICATION AND PAYMENT OF FEES: 05.04.2016 TO 25.04.2016

Preliminary Examination will be conducted tentatively in the month of May/June 2016. Candidates are advised to regularly check Bank's website www.statebankofindia.com or www.sbi.co.in for details and updates. The examination will be as detailed under point No. 4 Selection procedure.

Applications are invited from eligible Indian Citizens for appointment as (i) Junior Associate (Customer Support & Sales) (ii) Junior Agricultural Associates in clerical cadre in State Bank of India. Candidates can apply for vacancies in one State and for one post only. Under Special Recruitment Drive for Tura (Meghalaya) and Kashmir Valley & Ladakh candidates can apply for one District only. Candidates can appear for the test only once under this recruitment project. The candidates applying for vacancies, other than for Special Recruitment Drive for Tura (Meghalaya), Kashmir Valley & Ladakh, should be proficient (reading, writing, speaking and understanding) in official language of the State. The candidates applying for vacancies under special Recruitment drive for Tura (Meghalaya), Kashmir Valley & Ladakh should be proficient (reading, writing, speaking and understanding) in official language of the State and local language of the concerned District (mentioned in the vacancy table against each District). Test of knowledge of official and/or local language will be conducted as a part of the selection process.

Vacancies :

Regular Vacancies :			Junior Associate (Customer Support & Sales)										Junior Agricultural Associate									
Circle	State	Official language	Category wise					PWD			Ex-Servicemen		Category wise					PWD			Ex-Servicemen	
			GEN	SC	ST	OBC	Total	OH	VI	HI	XS	DXS	GEN	SC	ST	OBC	Total	OH	VI	HI	XS	DXS
Ahmedabad	Gujarat	Gujrati	161	21	46	83	311	3	3	3	31	14	92	12	26	48	178	2	1	2	18	7
Bangalore	Karnataka	Kannada	68	20	10	35	133	1	2	1	13	6	46	14	6	24	90	1	1	1	9	4
Bhopal	Madhya Pradesh	Hindi	352	105	141	105	703	7	7	7	70	32	159	47	63	47	316	3	4	3	31	15
	Chattisgarh	Hindi	175	41	110	20	346	3	3	4	35	15	24	6	14	3	47	0	1	0	5	2
Bengal	West Bengal	Bengali	491	225	49	215	980	10	10	9	98	44	62	28	6	27	123	1	2	1	12	6
	A&N Islands	Hindi & English	8	0	1	4	13	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0
Bhubaneswar	Orissa	Odia	280	89	123	66	558	6	6	5	56	25	100	32	44	24	200	2	2	2	20	9
Chandigarh	Jammu& Kashmir	Urdu	0	0	0	0	0	0	0	0	0	0	1	0	0	1	2	0	0	0	0	0
	Himachal Pradesh	Hindi	95	46	7	37	185	2	2	2	19	8	2	1	0	1	4	0	0	0	0	1
	Haryana	Hindi	160	56	0	80	296	3	2	3	30	13	26	9	0	13	48	1	0	0	5	2
Chennai	Punjab	Punjabi	81	46	0	33	160	1	2	2	16	7	10	6	0	4	20	0	0	1	2	1
	Tamil Nadu	Tamil	753	270	14	383	1420	14	15	14	142	64	33	12	1	17	63	1	0	1	6	3
Delhi	Pondicherry	Tamil	9	3	0	5	17	0	0	1	2	0	1	1	0	1	3	0	0	0	0	0
	Delhi/Haryana	Hindi	77	26	0	38	141	1	1	2	14	6	3	0	0	1	4	0	0	0	0	1
Hyderabad	Rajasthan	Hindi	71	23	17	27	138	1	2	1	14	6	61	20	16	23	120	1	2	1	12	5
	Uttarakhand	Hindi	123	32	5	23	183	2	1	2	18	9	27	7	1	5	40	1	0	0	4	2
Kerala	Andhra Pradesh	Telegu	695	221	96	373	1385	14	14	14	139	62	195	61	27	104	387	5	3	4	39	17
	Telangana	Telegu	217	68	30	116	431	4	5	4	43	19	55	17	7	29	108	1	1	1	11	5
Kernala	Kerala	Malayalam	173	28	3	76	280	3	3	2	28	13	4	0	0	1	5	0	0	0	1	0
Lucknow/Delhi	Uttar Pradesh	Hindi	598	245	11	315	1169	12	11	12	117	52	227	93	4	119	443	4	5	4	44	20
Mumbai	Maharashtra	Marathi	162	30	27	81	300	3	3	3	30	14	170	32	28	85	315	3	3	3	31	15
	Goa	Konkani	15	0	3	4	22	1	0	0	2	1	0	0	0	0	0	0	0	0	0	0
North Eastern	Assam	Assamese	64	7	13	30	114	1	1	1	11	6	49	6	11	24	90	1	1	1	9	4
	Arunachal Pradesh	English	17	0	13	0	30	0	1	0	3	1	7	0	6	0	13	0	0	0	1	1
	Manipur	Manipuri	13	0	8	3	24	1	0	0	2	1	3	0	1	1	5	0	0	0	1	0
	Meghalaya	English	17	0	14	1	32	0	0	1	3	2	14	0	11	1	26	0	1	0	3	1
	Mizoram	Mizo	7	0	5	0	12	0	0	0	1	1	3	0	2	0	5	0	0	0	1	0
	Nagaland	English	18	0	14	0	32	0	1	0	3	2	5	0	5	0	10	0	0	0	1	0
Patna	Tripura	Bengali, English	14	3	7	1	25	1	0	0	3	1	13	4	7	1	25	0	0	1	3	1
	Bihar	Hindi	503	143	8	241	895	9	8	10	90	40	134	38	2	64	238	2	2	3	24	11
TOTAL	Jharkhand	Hindi	198	46	101	46	391	4	4	4	39	18	42	9	20	9	80	1	0	1	8	4
			5615	1794	876	2441	10726	107	107	107	1073	483	1568	455	308	677	3008	30	29	30	301	137

Junior Associates (Customer Support &Sales): Special Recruitment Drive for filling up of Backlog vacancies :

CIRCLE	STATE	Official language	SC/ST/OBC				PWD				Ex-Servicemen		
			SC	ST	OBC	Total	OH	VI	HI	Total	XS	DXS	Total
Ahmedabad	Gujarat	Gujrati	0	0	0	0	0	1	22	23	18	9	27
Bangalore	Karnataka	Kannada	76	21		97	10	11	10	31	0	0	0
Bhopal	Madhya Pradesh	Hindi	126	311	0	437	2	3	6	11	10	20	30
	Chattisgarh	Hindi	32	0	0	32	1	2	3	6	1	6	7
Bengal	West Bengal	Bengali	10	7	8	25	2	3	2	7	0	0	0
	A&N Islands	Hindi & English	0	1	0	1	0	1	1	2	0	0	0
	Sikkim	Nepali	0	0	0	0	0	0	1	1	0	0	0
Bhubaneswar	Orissa	Odia	6	9	2	17	0	1	0	1	1	1	2
Chandigarh	Jammu & Kashmir	Urdu	4	14	12	30	0	1	2	3	24	12	36
	Himachal Pradesh	Hindi	0	0	0	0	1	1	4	6	0	0	0
	Haryana	Hindi	0	0	0	0	0	2	5	7	4	3	7
	Chandigarh	English	3	0	1	4	0	0	2	2	0	0	0
	Punjab	Punjabi	40	0	0	40	0	7	9	16	22	10	32
Chennai	Tamil Nadu	Tamil	0	0	0	0	1	25	32	58	0	0	0
Delhi	Delhi/Haryana	Hindi	0	152	60	212	3	3	16	22	97	45	142
	Rajasthan	Hindi	0	71	0	71	1	3	10	14	88	40	128
	Uttarakhand	Hindi	13	0	0	13	0	0	10	10	50	23	73
Hyderabad	Andhra Pradesh	Telegu	52	120	0	172	0	0	26	26	5	1	6
	Telangana	Telegu	65	0		65	0	0	4	4	2	1	3
Kerala	Kerala	Malayalam	0	0	0	0	0	8	1	9	0	0	0
Lucknow/Delhi	Uttar Pradesh	Hindi	116	0	17	133	2	16	17	35	87	39	126
Mumbai	Maharashtra	Marathi	40	22	71	133	3	2	9	14	22	0	22
North Eastern	Assam	Assamese	13	0	0	13	0	3	7	10	0	0	0
	Arunachal Pradesh	English	0	0	0	0	1	2	4	7	0	0	0
	Manipur	Manipuri	0	0	0	0	0	3	2	5	0	0	0
	Meghalaya	English	0	0	8	8	0	3	3	6	1	0	1
	Mizoram	Mizo	0	0	1	1	0	3	2	5	0	0	0
	Nagaland	English	0	0	0	0	1	3	2	6	0	0	0
	Tripura	Bengali, English	0	5	0	5	0	1	3	4	0	0	0
Patna	Bihar	Hindi	0	0	0	0	13	12	13	38	397	0	397
	Jharkhand	Hindi	0	0	0	0	6	5	6	17	264	0	264
TOTAL			596	733	180	1509	47	125	234	406	1093	210	1303

SPECIAL RECRUITMENT DRIVE FOR TURA (MEGHALAYA) AND KASHMIR VALLEY & LADAKH

State	District	Category wise					Total	PWD			Ex-Servicemen		Mandatory Language(s)	
		Gen	SC	ST	OBC	VI		HI	OH	XS	DXS	Official	Local	
J & K (Kashmir valley & Ladhak)	Srinagar	13	2	3	7	25	1			2	2	Urdu	Kashmiri/ Dogri	
	Badgam	5	1	1	3	10				1				
	Anantnag	9	1	1	4	15		1		1	1			
	Baramulla	13	2	3	7	25			1	2	2			
	Bandipur	4	1	1	2	8					1			
	Pulwama	7	1	1	3	12		1		2				
	Ganderbal	5	1	1	3	10				1				
	Kupwara	5	1	1	3	10				1				
	Shopian	3		1	1	5								
	Kulgam	3		1	1	5								
	Leh	8	1	2	4	15			1	1	1	Urdu	Ladhaki/ Dogri	
Kargil	5	1	1	3	10				1					
Meghalaya	Tura	19		17	2	38			1	3	3	English	Garo	
	Total	99	12	34	43	188	1	2	3	15	10			

Abbreviations stand for : Gen - General Category; SC - Scheduled Caste, ST - Scheduled Tribe; OBC - Other Backward Classes; PWD - Person with Disability; VI - Visually Impaired; HI - Hearing Impaired; OH - Orthopedically Handicapped; XS - Ex-Serviceman; DXS - Disabled - Ex- Serviceman/ Dependent of Ex-servicemen.

The reservation under various categories will be as per prevailing government guidelines.

- (1) **REGULAR VACANCIES: RESERVATION FOR PWD/XS/DXS CANDIDATES IS HORIZONTAL RESERVATION AND THESE ARE INCLUDED IN THE VACANCIES OF VARIOUS PARENT CATEGORIES UNDER REGULAR VACANCIES TABLE..**
- (2) **4.5% of the total vacancies are reserved for Disabled Ex-servicemen and dependents of Servicemen killed in action, clubbed together. First priority in the matter of appointment will be given to the Disabled Ex-Servicemen and second priority will be given to dependents of defence personnel killed in action or severely disabled (with over 50% disability attributable to defence services).**

Important Note:-

- (i) **Vacancies reserved for OBC category are available to OBC candidates belonging to "Non-creamy layer". Candidates belonging to OBC category but coming in "CREAMY LAYER", are not entitled for any relaxation/ reservation available to OBC category. They should indicate their category as General OR General (OH/VH/Hi) as applicable.**

- (ii) **The OBC category candidate should submit the OBC certificate on format prescribed by Govt. of India, having "Non-Creamy Layer" clause issued during period 01.04.2016 to the date of interview (to the date of taking up the appointment, in case interviews are not conducted), if called for.**

The bank is undertaking a Manpower Planning exercise and the above vacancies are provisional. Depending on the actual requirements of the Bank the said provisional vacancies may vary. Merit list will be drawn State wise [District-wise for candidates applying under special recruitment drive for Tura (Meghalaya), Kashmir & Ladhak], category wise and candidates will be posted in the State/District for which they are applying and will not be entitled for inter/intra-state transfer in the first 5 years of service (8 years for candidates selected under special recruitment drive for Tura and Kashmir Valley & Ladakh). In addition Junior Agricultural Associates will be posted in rural/semi urban branches, on promotion to officer cadre also they will be continuing in branches/ Loan processing cells in rural/semi urban centre upto SMGS-V.

At the time of applying for the post, candidates are required to give option of a State in which they would like to be posted in the event of their selection. Candidature of the applicant will be considered against the vacancies in the

State which he/she has opted. He/She will have to appear for the test of official and/or local language and interview at a centre (to be decided by the Bank) in that State at his/her own expenses.

In case of Special Recruitment Drive for Tura (Meghalaya), Kashmir Valley & Ladakh, candidates across the country will be eligible to apply. But, in their case also test of official and/or local language and interview will be held at a centre (to be decided by the Bank) in that State/District where they intend to join on selection. They will have to appear for such language test / interview at that centre at his/her own expenses.

The candidates who are already working in SBI in the clerical or officer cadre are not eligible to apply under this project. The candidates who were earlier employed in State Bank of India and resigned from the Bank while in clerical or officer cadre will also not be eligible to apply.

Candidates with record of default in repayment of loans/credit card dues and/or against whose name adverse report of CIBIL or other external agencies are available are not eligible to apply for the post.

Candidates against whom there is/are adverse report regarding character & antecedents, moral turpitude are not eligible to apply for the post.

1. ELIGIBILITY CRITERIA :

(A) Essential Academic Qualifications: (AS ON 30.06.2016)

(i) **For Junior Associates:** Graduation in any discipline from a recognised University or any equivalent qualification recognised as such by the Central Government.

(ii) **For Junior Agricultural Associates :** Graduation in Agriculture or Agriculture allied activities from a Government recognised university/Institute.

Those who are in the final Semester/ year of Graduation may also apply provisionally subject to the condition that, if called for interview/joining, they will have to produce proof of having passed the Graduation Examination on or before 30.06.2016.

Candidates having integrated dual degree (IDD) certificate should ensure that the date of passing the IDD is on or before 30.06.2016.

Note (a) The date of passing eligibility examination will be the date appearing on the mark sheet or provisional certificate issued by the University / Institute. In case the result of a particular examination is posted on the website of the University / Institute, a certificate issued by the appropriate authority of the University / Institute indicating the date on which the result was posted on the website will be taken as the date of passing. (b) Matriculate Ex-servicemen, who have obtained the Indian Army Special Certificate of Education or corresponding certificate in the Navy or Air Force, after having completed not less than 15 years of service in Armed Forces of the Union are also eligible for the post. Such certificates should be dated on or before 30.06.2016. (c) Candidates should be able to write and speak English.

(B) Age Limit : (As on 01.04.2016)

Not below 20 years and not above 28 years as on 01.04.2016 i.e candidates must have been born not earlier than 02.04.1988 and not later than 01.04.1996 (both days inclusive)

Relaxation of Upper age limit :

Sr. No.	Category	Age Relaxation
1.	SC / ST	5 years
2.	Other Backward Classes (OBC)	3 years
3.	PWD (Gen)	10 years
4.	PWD (SC /ST)	15 years
5.	PWD (OBC)	13 years
6.	Persons domiciled in Jammu & Kashmir State during the period from 01.01.1980 to 31.12.1989	5 years
7.	Ex-Servicemen/Disabled Ex-Servicemen	Actual period of service rendered in defence services + 3 years, (8 years for Disabled Ex-Servicemen belonging to SC/ST) subject to max. age of 50 years
8.	Widows, Divorced women and women judicially separated from their husbands & who are not remarried	9 years (subject to maximum age limit of 35 years for General, 38 years for OBC & 40 years for SC/ST candidates)

NOTE

(i) Candidates seeking age relaxation are required to submit copies of necessary certificate(s) at the time of interview, if qualifying. No change in the category of any candidate is possible after registration of online application. No correspondence/email/ phone will be entertained in this regard.

(ii) **CUMULATIVE AGE RELAXATION WILL NOT BE AVAILABLE EITHER UNDER THE ABOVE ITEMS OR IN COMBINATION WITH ANY OTHER ITEM.**

2. RESERVATION FOR PERSONS WITH DISABILITY (PWD) :

Vacancies are reserved for Disabled (Physically Challenged) Persons under Section 33 of the Persons with Disabilities (Equal Opportunities, Protection of Rights and Full Participation) Act, 1995 (1 of 1996) as per government guidelines. Candidates with following disabilities are eligible to apply as per the definitions given in the above act: a) Orthopaedically Handicapped b) Blindness c) Low Vision d) Hearing Impairment.

A person (OH/VI/HI) who suffer from not less than 40% of relevant disability and wants to avail the benefit of reservation will have to submit a Disability Certificate issued by Medical Board duly constituted by Central or State Government. The certificate should be dated on or before last date of registration of application.

a) Only those OH candidates who have locomotor disability or cerebral palsy with locomotor impairment of minimum 40% and only those who fall in the following categories of the disabled are eligible to apply for the post

- OA - One arm affected (Right or Left);
- OL - One leg affected (Right or Left),
- OAL - One arm & One Leg affected;
- BL - Both legs affected but not arms,

b) Only those Visually Impaired (VI) persons who suffer from any one of the following conditions are eligible to apply.

- i) Total absence of sight.
- ii) Visual acuity not exceeding 6/60 or 20/200 (Snellen) in the better eye with correcting lenses.
- iii) Limitation of the field of vision subtending an angle of 20 degrees or worse.

c) Candidates having low vision as defined in Chapter I, Para 2 (u) of the Persons with Disabilities (Equal opportunities, protections of rights and full participation) Act 1995.

d) (i) Partially deaf (PD) (ii) Deaf (D).

Use of Scribe & compensatory time:

The facility of scribe would be allowed to a person who has disability of 40% or more if so desired by the person and is meant for only those persons with disability who have physical limitation to write including that of speed. In all such cases where a scribe is used, the following rules will apply :

- i) Candidates eligible for and who wish to use the services of scribe in the examination should carefully indicate the same in the online application form.
- ii) Both the candidate as well as the scribe will have to give a suitable undertaking in the prescribed format with passport size photograph of the scribe at the time of online examination
- iii) Such candidates who are eligible to use a scribe shall be eligible for compensatory time of 20 minutes for every hour of the examination whether availing the facility of scribe or not.
- iv) The candidate will have to arrange his/her own scribe at his/her own cost.

The scribe will be allowed to be used as per the guidelines issued vide Office Memorandum F.No.16-110/2003-DDIII dated February 26, 2013 of Government of India, Ministry of Social Justice and Empowerment, Department of Disability Affairs, New Delhi and clarification issued by Government of India, Ministry of Financial, Deptt. of Financial Services vide letter No. F.No.3/2/2013-Welfare dated 26.04.2013.

3. EX-SERVICEMEN

Only those candidates shall be treated as Ex-Servicemen who fulfil the revised definition as laid down in Government of India, Ministry of Home Affairs, Department of Personnel and Administrative Reforms Notification No.36034/5/85/ Estt(SCT) dated 27th October, 1986 as amended from time to time.

Disabled Ex-Servicemen: Ex-Servicemen who while serving in Armed Forces of the Union were disabled in operation against the enemy or in disturbed areas shall be treated as Disabled Ex-Servicemen.

Dependents of Servicemen killed in Action : Servicemen killed in the following operations would be deemed to have been killed in action attributable to Military Service (a) war (b) warlike operations or border skirmishes either with Pakistan on cease fire line or any other country (c) Fighting against armed hostiles in a counter insurgency environment viz. Nagaland, Mizoram, etc. (d) Serving with peace-keeping mission abroad (e) Laying or clearance of mines including enemy mines as also mine sweeping operation between one month before and three months after conclusion of an operation (f) Frost-bite during actual operations or during the period specified by the Government (g) Dealing with agitating Para- Military forces personnel (h) IPKF personnel killed during the operations in Sri Lanka. The reservation available to such candidates shall be as mentioned under point no. 2 given under the vacancy table.

For the purpose of this reservation, the member of the family would include his widow, son and daughter or near relations who agree to support his family. The relaxation in upper age and educational qualifications available to Ex-servicemen will not be available to dependents of Servicemen killed in action.

NOTE: 1) (i) Candidates, who are released / retired from Armed Forces, are required to submit a certificate as per Proforma 'A' attached to this advertisement if they do not possess discharge certificate/booklet, (ii) The candidates, who are still serving in Armed Forces and desirous of applying under Ex-Servicemen category will be required to submit a certificate (Proforma 'B') from the competent authority showing his/her date of completion of the specific period of engagement (SPE) along with declaration (Proforma 'C'). Such candidates whose SPE is completed on or before 31.03.2017 only are eligible to apply under this recruitment. They will also be required to submit the release letter along with a self-declaration at the time of joining the Bank that he/she is entitled to the benefits admissible to Ex-Servicemen in terms of Govt. of India rules, (iii) Those candidates, who have already completed their initial period of engagement and are on extended assignment, are required to submit certificate as per Proforma 'D'. If selected, such candidates mentioned in (ii) and (iii) above, should get released and join the Bank on or before 31.05 .2017. These certificates are required to be submitted at the time of interview/ joining (if interviews are not conducted) invariably. **2) The Territorial Army Personnel will be treated as Ex-Servicemen w.e.f. 15.11.1986. 3) An Ex-Serviceman who has once joined a Government job on the civil side after availing of the benefits given to him as an Ex-Serviceman for his reemployment, his Ex-Serviceman status will be governed in terms of OM No.36034/1/2014-Estt.(Res.) dated 14.08.2014.**

4. SELECTION PROCEDURE:

The selection process will consist of on-line test (preliminary & main examinations), test of official and/or local language and subject to Government of India approval, interview

Phase-I : Preliminary Examination: Preliminary Examination consisting of Objective Tests for 100 marks will be conducted online. This test would be of 1 hour duration consisting of 3 Sections as follows:

SL.	Name of test	No. of Questions	Marks	Duration
1.	English Language	30	30	Composite Time of 1 hour
2.	Numerical Ability	35	35	
3.	Reasoning Ability	35	35	
	Total	100	100	

Candidates have to qualify in each of the three tests by securing passing marks to be decided by the Bank. Adequate number of candidates in each category as decided by the Bank (approximately 20 times the numbers of vacancies subject to availability) will be short listed for the Main Examination.

Phase – II: Main Examination :

The structure of main examination (online objective type) would be as follows :

SL.	Name of test	No. of Questions	Marks	Duration
1.	General/Financial Awareness	50	50	35 minutes
2.	General English	40	40	35 minutes
3.	Quantitative Aptitude	50	50	45 minutes
4.	Reasoning Ability & Computer Aptitude	50	60	45 minutes
	Total	190	200	2 Hours 40 minutes

Each test will have separate timing as mentioned above.

The questions in objective tests, except for the test of General English, will be bilingual i.e., English & Hindi. The candidates are required to qualify in each of the Tests by securing passing marks, to be decided by the Bank.

There will be negative marks for wrong answers in the Objective tests. 1/4th mark will be deducted for each wrong answer. Candidates will have to pass in each of the objective tests.

The passing marks in each of the tests will be decided by the Bank on the basis of the performance of all the competing candidates taken together in each test to a minimum required level. Candidates are also required to score a minimum percentage marks on aggregate (For SC/ST/OBC/PWD/XS candidates, 5% relaxation available thereon). Minimum percentage marks on aggregate will be decided by the bank.

NOTE: Other detailed information regarding the examination will be given in the 'Acquaint Yourself' booklet, which will be made available to the eligible candidates along with the call letter for the test.

Phase – III: Interview (subject to Govt. of India approval)

Candidates qualified in the test (main examination) will be placed according to their marks in descending order in respective categories. Depending upon the number of vacancies only certain number of candidates from amongst those who qualify by ranking high enough in the merit will be called for interview in the ratio of maximum 3 candidates for each vacancy. Candidates are required to score a minimum percentage marks (to be decided by the bank) in interview to be considered for final selection. 5% relaxation for SC/ST/ OBC/PWD/XS category will be available thereon.

Note: Interview call letters will be uploaded on the Bank's website after declaration of result of online test. Candidates will have to download the same from our website. No hard copy of interview call letter will be sent by post.

Test of knowledge of official and/or local language: Those who produce 10th standard mark sheet/certificate evidencing having studied official (local) language will not be subjected to any Language test. In case of others, language test will be conducted at the time of interview (if interview is held) /before final selection (if interview is not held).

Candidates not found to be proficient in official and/or local language would be disqualified.

Final Selection

The marks obtained in the Preliminary Examination (Phase-I) will not be added for the selection and only the marks obtained in Main Examination (Phase-II) will be added to the marks obtained in Interview (Phase-III) (if interview is held) for preparation of the final merit list. Final selection will be made on the basis of candidate's performance in the test (main examination) and interview (if interview is held) taken together.

Results of the candidates who have qualified for Interview and the list of candidates finally selected will be made available on the Bank's website. Final select list will be published in Employment News/ Rozgar Samachar.

5. The examination will be held in the month of May/June 2016 (Tentatively). The Tentative List of examination centres is provided under Point No. :17

Candidate should choose the name of the Centre where he/she desires to take the examination. NO REQUEST FOR CHANGE IN THE CHOICE OF EXAMINATION CENTRE WILL BE ENTERTAINED UNDER ANY CIRCUMSTANCES. BANK RESERVES THE RIGHT TO ADD OR DELETE ANY CENTRE OR ALTER EXAMINATION CENTRE/ DATE AT ITS DISCRETION.

6. EMOLUMENTS

The total starting emoluments of a Clerical Cadre employee payable at Metro like Mumbai will be around Rs.20950.00 per month inclusive of D.A. and other allowances at the current rate (Junior Agricultural Associates will be eligible to get more amount of Special Pay, by Rs.490.00 p.m. which is reckoned for DA,

HRA and superannuation benefits). Allowances may vary depending upon the place of posting. They will be eligible for reimbursement of various perquisites, Provident Fund, Gratuity, Pension under New Pension Scheme (Defined Contribution Benefit Scheme), Medical, Leave fare and other facilities, as per the instructions of the Bank as may be issued from time to time.

7. PAY SCALE

11765-655/3-13730-815/3-16175-980/4-20095-1145/7-28110-2120/1-30230-1310/1-31540.

8. PROBATION PERIOD: Selected candidates will be governed by the terms and conditions of the Service Regulations of the Bank in force at the time of joining. The newly appointed Junior Associates/ Junior Agricultural Associates will be on probation for a Minimum period of 6 months. 15 prescribed e-lessons will be required to be completed by newly recruited Junior Associates/ Junior Agricultural Associates during the probation, for getting confirmed in the Bank, failing which their probation will be extended till completion of the same. 15 prescribed e-lessons (for confirmation) will include role-based e-lessons. Further, before the probation period comes to an end, the performance of the newly recruited employees will be evaluated and the probation period of those employees whose performance fails to meet Bank's expectation, may be extended.

9. APPLICATION FEE AND INTIMATION CHARGE : (Non Refundable)

Sr. No.	Category	Total
1.	SC/ST/PWD/XS	Rs. 100/- (Intimation Charges only)
2.	General and OBC	Rs. 600/- (App. Fee including intimation charges)

Fee/Intimation charges once paid will NOT be refunded on any account nor can it be held in reserve for any other examination or selection.

10. PRE-EXAMINATION TRAINING:

SBI may arrange pre-examination training at certain centres for SC/ST/XS /Religious Minority Community candidates in consonance with the guidelines issued by Government of India. Pre-examination training may also be given to the women candidates applying under special recruitment drive for Tura (Meghalaya) and Kashmir Valley & Ladakh. Candidates belonging to the above categories who desire to avail themselves of such training at their own cost may indicate to that effect against relevant column while applying on-line. An indicative list of training centres is given below :

Agartala	Agra	Ahmedabad	Aizawl	Akola	Allahabad
Anantnag	Asansol	Aurangabad	Bareilly	Bhubaneswar	Berhampur(Ganjam)
Bhopal	Bangalore	Chandigarh	Chennai	Coimbatore	Dehradun
Delhi NCR	Dibrugarh	Ernakulam	Gangtok	Gorakhpur	Gulbarga
Guwahati	Hubli	Hyderabad	Imphal	Indore	Itanagar
Jabalpur	Jaipur	Jammu	Kanpur	Kathua	Kohima
Kolkata	Leh	Lucknow	Madurai	Meerut	Mumbai
Mysore	Nagpur	Panaji (Goa)	Patna	Port Blair	Purnea
Pune	Raipur	Ranchi	Ri-Bhoi	Samba	Sambalpur
Silchar	Siliguri	Shillong	Srinagar	Tirupati	Tura
Vadodara	Varanasi	Vijayawada	Vishakhapatnam		

The Bank may add additional centres or may delete some of the centres indicated for training. Candidates opting for pre-examination training should download their call letter for training by entering their registration number and password/ date of birth from 05.05.2016 onwards from Bank's website. No hard copy of the call letter will be sent by post.

11. HOW TO APPLY

A. GUIDELINES FOR FILLING ONLINE APPLICATION :

Candidates will be required to register themselves online through Bank's website www.statebankofindia.com or www.sbi.co.in. After registration candidates are required to pay the requisite application fee through online mode by using debit card/ credit card/Internet Banking.

Pre-requisites for Applying Online

Candidates should have valid email ID which should be kept active till the declaration of results. It will help him/her in getting call letter/ advices etc. by email.

PAYMENT OF FEES : [ONLINE MODE ONLY] :

- Candidates should first scan their photograph and signature as detailed under guidelines for scanning the photograph and signature.
- Candidates to visit Bank's website www.statebankofindia.com or www.sbi.co.in and open the appropriate Online Application Format, available in the 'careers with us' link.
- Fill the application carefully. Once the application is filled in completely, candidates should submit the data. In the event of candidates not being able to fill the data in one go, they can save the data already entered. When the data is saved, a provisional registration number and password will be generated by the system and displayed on the screen. Candidates should note down the registration number and password. They can re-open the saved data using registration number and password and edit the particulars, if needed. This facility will be available three times only. Once the application is filled in completely, candidates should submit the data. No change/edit will be allowed thereafter. The registration at this stage is provisional.
- After ensuring the correctness of the particulars of the application form, candidates are required to pay fees through the payment gateway integrated with the application, following the instructions available on the screen.
- The payment can be made by using debit card/ credit card/ Internet Banking by providing information as asked on the screen. Transaction charges for online payment, if any, will be borne by the candidates.
- On successful completion of the transaction, e-receipt and application form will be generated; which may be printed for record. The printout of the application form is not to be sent to the Bank.
- If the online transaction is not successfully completed, please register again and make payment online.
- There is also a provision to reprint the e-Receipt and Application form containing fee details, at later stage.

(Registration helpdesk email ID: sbirect@ibpsorg.org)

B. GUIDELINES FOR SCANNING THE PHOTOGRAPH & SIGNATURE

Before applying online a candidate will be required to have a scanned (digital) image of his/her photograph and signature as per the specifications given in Annexure-I. Online application will not be registered unless candidates upload photo and signature as specified.

Note :

- In case the face in the photograph or signature is unclear, the candidate's application may be rejected.
 - In case the photograph or signature is unclear, the candidate may edit his application and re-upload his photograph or signature.
- 12.** The Bank, at various stages, may capture thumb impression of the candidates in digital format for biometric verification of genuineness of the candidates and in case of any candidate found to be not genuine apart from taking legal actions against him/her, his/her candidature will be cancelled. As such they are advised not to apply any external matter like Mehandi, Ink etc. on their hands.

13. CALL LETTERS FOR EXAMINATION:

The candidates should download their call letter and an "acquaint yourself "booklet by entering their registration number and password / date of birth, from (i) 11.05.2016 (Tentatively) for preliminary examination (ii) 17.06.2016 (Tentatively) for main examination from the Bank's website. NO HARD COPY OF THE CALL LETTER/ACQUAINT YOURSELF BOOKLET WILL BE SENT BY POST.

14. PROOF OF IDENTITY TO BE SUBMITTED AT THE TIME OF EXAMINATION :

The candidates must bring one photo identity proof such as passport/Adhar/PAN Card/Driving Licence/

Voter's Card/Bank Passbook with duly attested Photograph/Identity Card issued by School or College/ Gazetted Officer in the official letterhead in original as well as a self-attested Photocopy thereof. **The photocopy of Identity proof should be submitted along with call letter to the invigilators in the examination hall, failing which or if identity of candidates is in doubt the candidate will not be permitted to appear for the test.**

15. ACTION AGAINST CANDIDATES FOUND GUILTY OF MISCONDUCT :

- Candidates are cautioned that they should not furnish any particulars that are false, tampered/ fabricated and morphed photograph and they should not suppress any material information while filling up the application form. Candidature will be immediately cancelled in case any such document/ photograph is found.
- At the time of examination/ Interview, if a candidate is (or has been) found guilty of :
 - using unfair means during the examination or (ii) impersonating or procuring impersonation by any person or (iii) misbehaving in the examination/interview hall or (iv) resorting to any irregular or improper means in connection with his/her candidature for selection or (v) obtaining support for his/her candidature by any unfair means, such a candidate may, in addition to rendering himself/herself liable to criminal prosecution, will also be liable :
 - to be disqualified from the examination for which he/she is a candidate
 - to be debarred, either permanently or for a specified period, from any examination or recruitment conducted by Bank.
- The Bank would be analysing the responses of a candidate with other appeared candidates to detect patterns of similarity. On the basis of such an analysis, if it is found that the responses have been shared and scores obtained are not genuine / valid, the Bank reserves the right to cancel his/her candidature.
- USE OF MOBILE PHONES, PAGERS, CALCULATOR OR ANY SUCH DEVICES :
 - Mobile phones, pagers or any other communication devices are not allowed inside the premises where the examination is being conducted. Any infringement of these instructions shall entail cancellation of candidature and disciplinary/criminal action including ban from future examinations.
 - Candidates are advised in their own interest not to bring any of the banned item including mobile phones/ pagers to the venue of the examination, as arrangement for safekeeping cannot be assured.
 - Candidates are not permitted to use or have in possession of calculators in examination premises.

16. GENERAL INFORMATION :

- Candidates are advised to take a printout of their system generated online application form after submitting the application.
- On-line registration of application & fee payment will be available from 05.04.2016 to 25.04.2016.
- Candidates should satisfy themselves about their eligibility for the post applied for. The Bank would admit to the test all the candidates applying for the posts with the requisite fee on the basis of the information furnished in the online application and shall determine their eligibility only at the time of interview/ joining (if interviews are not conducted), if qualifying.
- Candidates are advised in their own interest to apply online much before the closing date and not to wait till the last date to avoid the possibility of disconnection / inability / failure to log on to the website on account of heavy load on internet or website jam.
- SBI does not assume any responsibility for the candidates not being able to submit their applications within the last date on account of aforesaid reasons or for any other reason beyond the control of SBI.
- Not more than one application should be submitted by a candidate. In case of multiple applications, only the last valid (completed) application will be retained and the application fee / intimation charges paid for the other registrations will stand forfeited. Multiple attendance/ appearance by a candidate in examination and/ interview will be summarily rejected/ candidature cancelled.
- The possibility for occurrence of some problems in the administration of the examination cannot be ruled out completely, which may impact test delivery and/ or result from being generated. In that event, every effort will be made to rectify such problem, which may include the conduct of another examination if considered necessary.
- Candidates serving in Govt./Quasi Govt. offices, Public Sector undertakings including Nationalised Banks and Financial Institutions are advised to submit 'No Objection Certificate' from their employer at the time of joining the Bank, failing which their candidature may not be considered.
- In case of selection, candidates will be required to produce proper discharge certificate from the employer at the time of taking up the appointment.
- Caste certificate issued by Competent Authority on format prescribed by the Government of India will have to be submitted by the SC/ST candidates, if found suitable for final selection.
- A declaration will have to be submitted in the prescribed format by candidates seeking reservation under OBC category stating that he/she does not belong to the creamy layer as on 01.04.2016. OBC certificate containing the 'Non-creamy layer' clause, issued during the period 01.04.2016 to the date of interview/ taking up the appointment, if found suitable for.
- IN CASE IT IS DETECTED AT ANY STAGE OF RECRUITMENT THAT A CANDIDATE DOES NOT FULFIL THE ELIGIBILITY NORMS AND / OR THAT HE / SHE HAS FURNISHED ANY INCORRECT / FALSE INFORMATION OR HAS SUPPRESSED ANY MATERIAL FACT(S), HIS /HER CANDIDATURE WILL STAND CANCELLED. IF ANY OF THESE SHORTCOMINGS IS / ARE DETECTED EVEN AFTER APPOINTMENT, HIS/HER SERVICES ARE LIABLE TO BE TERMINATED.
- Candidates are advised to keep their e-mail ID alive for receiving advices, viz. call letters/ advices etc.
- Appointment of selected candidates is subject to his/her being declared medically fit as per the Medical Standard requirement of the Bank concerned. Such appointment will also be subject to the service and conduct rules of the Bank.
- DECISIONS OF BANK IN ALL MATTERS REGARDING ELIGIBILITY, CONDUCT OF ONLINE EXAMINATION, OTHER TESTS AND SELECTION WOULD BE FINAL AND BINDING ON ALL CANDIDATES. NO REPRESENTATION OR CORRESPONDENCE WILL BE ENTERTAINED BY THE BANK IN THIS REGARD.
- Any legal proceedings in respect of any matter of claim or dispute arising out of this advertisement and/or an application in response thereto can be instituted only in Mumbai and courts/tribunals/ forums at Mumbai only shall have sole and exclusive jurisdiction to try any cause/dispute.
- The Bank reserves the right to hold any other test wherever deemed necessary. The joining in the Bank after selection will be subject to medical fitness as per medical standard of the Bank and satisfactory completion of KYE (know your employee) formalities.
- Admission to examination will be purely provisional without verification of age / qualification / category (SC/ST/PWD/XS) etc. of the candidates with references to documents.
- The candidate will have option to answer test questions in Hindi or English except in General English paper.
- The candidates will have to appear for the tests at their own cost.
- The new recruits must have flair for marketing and will be required to make customer calls and provide banking services, advisory services and cross sell products etc. inside and outside Bank premises. The duties involve extensive outdoor travelling. Depending upon requirement, there will be flexible working hours and working in shifts.
- As record for this project will not be maintained after one year of declaration of result of online test, the information/data regarding this project will not be available thereafter.

17. EXAMINATION CENTERS (Tentative List)

The examination may be at the following centres and the address of the venue will be advised in the call letters. Bank reserves the right to cancel any of the Examination Centres and/ or add some other Centre, at its discretion, depending upon the response, administrative feasibility, etc. Bank also reserves the right to allot the candidate to any centre other than the one he/she has opted for.

State code	State/UT	Centre
11	Andaman & Nicobar	Port Blair
12	Andhra Pradesh	Chirala, Chittoor, Guntur, Kakinada, Kurnool, Nellore, Ongole, Puttur, Rajahmundry, Srikakulam, Tirupati, Vijaywada, Vishakhapatnam, Vizianagaram
13	Arunachal Pradesh	Itanagar, Naharlagun
14	Assam	Dibrugarh, Guwahati, Jorhat, Kokrajhar, Silchar Tezpur
15	Bihar	Arrah, Aurangabad, Bihar Sharif, Bhagalpur, Darbhanga, Gaya, Hajipur, Muzaffarpur, Patna, Purnea, Samastipur, Siwan
16	Chandigarh	Chandigarh
17	Chhattisgarh	Bhilai, Bilaspur, Raipur
18	Goa	Panaji, Verna
19	Gujarat	Ahmedabad, Anand, Gandhinagar, Himmatnagar, Jamnagar, Mehsana, Rajkot, Surat, Vadodara
20	Haryana	Ambala, Bahadurgarh, Hissar, Karnal, Kurukshetra, Panipat, Palwal, Rohtak, Sonapat, Yamunanagar
21	Himachal Pradesh	Baddi, Bilaspur, Dharamshala, Hamirpur, Kangra, Kullu, Mandi, Shimla, Sirmaur, Solan, Una
22	Jammu & Kashmir	Anantnag, Jammu, Kathua, Leh, Samba, Srinagar
23	Jharkhand	Bokaro, Dhanbad, Hazaribag, Jamshedpur, Ranchi
24	Karnataka	Belgaum, Bengaluru, Bidar, Gulbarga, Hubli, Mangalore, Mysore, Shimoga, Udipi
25	Kerala	Alappuzha, Kannur, Kochi, Kollam, Kottayam, Kozhikode, Malappuram, Palakkad, Thrissur, Thiruvananthapuram
26	Lakshwadeep	Kavaratti
27	Madhya Pradesh	Bhopal, Gwalior, Indore, Jabalpur, Satna, Sagar, Ujjain

State code	State/UT	Centre
28	Maharashtra	Amaravati, Aurangabad, Chandrapur, Dhule Jalgaon, Kolhapur, Latur, Mumbai/ Thane/Navi Mumbai, Nagpur, Nanded, Nasik, Pune, Ratnagiri, Sangli, Satara
29	Manipur	Imphal
30	Meghalaya	Ri-Bhoi, Shillong, Tura
31	Mizoram	Aizawal
32	Nagaland	Kohima
33	Delhi -NCR	Delhi, Faridabad, Ghaziabad, Greater Noida, Gurgaon
34	Odisha	Angul, Balasore, Bargarh, Baripada, Berhampur (Ganjam), Bhubaneswar, Cuttack, Dhenkanal, Jharsuguda, Rourkela, Sambalpur
35	Puducherry	Puducherry
36	Punjab	Amritsar, Bhatinda, Fatehgarh Sahib, Jalandhar, Ludhiana, Mohali, Pathankot, Patiala, Phagwara, Sangrur
37	Rajasthan	Ajmer, Alwar, Bhilwara, Bikaner, Jaipur, Jodhpur, Kota, Sikar, Udaipur
38	Sikkim	Gangtok
39	Tamilnadu	Chennai, Coimbatore, Dindigul, Krishnagiri, Madurai, Nagercoil, Namakkal, Perambalur, Salem, Thanjavur, Thiruchirapalli, Tirunelveli, Thoothukodi, Vellore
40	Telangana	Hyderabad, Karimnagar, Khammam, Warangal
41	Tripura	Agartala
42	Uttar Pradesh	Agra, Aligarh, Allahabad, Bareilly, Bulandshaher, Gorakhpur, Jhansi, Kanpur, Lucknow, Mathura, Meerut, Moradabad, Muzaffarnagar, Unnao, Varanasi
43	Uttarakhand	Dehradun, Haldwani, Haridwar, Roorkee
44	West Bengal	Asansol, Berhampur (West Bengal), Bardhaman, Dumkal, Durgapur, Hooghly, Howrah, Kalyani, Kolkata, Siliguri

CANVASSING IN ANY FORM WILL BE A DISQUALIFICATION.

General Manager (CRPD)

**Mumbai - 400 021
Dated : 05.04.2016**

This advertisement is also available on Bank's Website : <https://www.statebankofindia.com> or <https://www.sbi.co.in>.
The Bank is not responsible for printing errors, if any

ANNEXURE - I

(i) PHOTOGRAPH IMAGE :

- Photograph must be a recent passport size colour picture and must be true image representation of the candidate. Any attempt to use morphed photograph will result in immediate rejection of the candidature.
- The picture should be in colour, against a light-coloured, preferably white, background.
- Look straight at the camera with a relaxed face.
- If the picture is taken on a sunny day, have the sun behind you, or place yourself in the shade, so that you are not squinting and there are no harsh shadows.
- If you have to use flash, ensure there's no "red-eye".
- If you wear glasses make sure that there are no reflections and your eyes can be clearly seen.
- Caps, hats and dark glasses are not acceptable. Religious headwear is allowed but it must not cover your face.
- Dimensions 200 x 230 pixels (preferred).
- Size of file should be between 20kb–50kb.
- Ensure that the size of the scanned image is not more than 50kb. If the size of the file is more than 50kb, then adjust the settings of the scanner such as the DPI resolution, no. of colours etc., during the process of scanning.

(ii) SIGNATURE IMAGE :

- The applicant has to sign on white paper with Black Ink pen.
- The signature must be signed only by the applicant and not by any other person.
- If the Applicant's signature on the answer script, at the time of the examination, does not match the signature on the Attendance Sheet, the applicant will be disqualified.
- Dimensions 140 x 60 pixels (preferred).
- Size of file should be between 10kb – 20kb.
- Ensure that the size of the scanned image is not more than 20kb.

SCANNING THE PHOTOGRAPH & SIGNATURE :

- Set the scanner resolution to a minimum of 200 dpi (dots per inch).
- Set Color to True Color.
- File Size as specified above.
- Crop the image in the scanner to the edge of the photograph/signature, then use the upload editor to crop the image to the final size (as specified above).
- The image file should be JPG or JPEG format. An example file name is: image01.jpg or image01.jpeg Image dimensions can be checked by listing the folder files or moving the mouse over the file image icon.

Candidates using MS Windows/MS Office can easily obtain photo and signature in .jpeg format not exceeding 50kb & 20kb respectively by using MS Paint or MS Office Picture Manager. Scanned photograph and signature in any format can be saved in .jpg format by using 'Save As' option in the File menu and size can be reduced below 50kb (photograph) & 20kb (signature) by using crop and then resize option [Please see point (i) & (ii) above for the pixel size] in the 'Image' menu. Similar options are available in other photo editor also.

If the file size and format are not as prescribed, an error message will be displayed.

While filling in the Online Application Form the candidate will be provided with a link to upload his photograph and signature.

Procedure for Uploading the Photograph and Signature

- There will be two separate links for uploading Photograph and Signature.
- Click on the respective link "Upload Photograph / Signature".
- Browse & Select the location where the Scanned Photo / Signature file has been saved.
- Select the file by clicking on it.
- Click the 'Upload' button.

PROFORMA - A

Form of Certificate applicable for Released/Retired Personnel

It is certified that No. Rank..... Name..... whose date of birth is..... has rendered service from..... to..... in Army/Navy/Air Force.

2. He has been released from military services:

% a) on completion of assignment otherwise than

- by way of dismissal, or
- by way of discharge on account of misconduct or inefficiency, or (iii) on his own request, but without earning his pension, or
- he has not been transferred to the reserve pending such release

% b) on account of physical disability attributable to Military Service.

% c) on invalidment after putting in at least five years of Military service

3. He is covered under the definition of Ex-Serviceman (Re-employment in Central Civil Services and Posts) Rules, 1979 as amended from time to time

Place: _____ Signature. Name and Designation of the Competent Authority**
Date: _____ SEAL

% Delete the paragraph which is not applicable.

PROFORMA - B

Form of Certificate for Serving Personnel

(Applicable for serving personnel who are due to be released within one year)

It is certified that No. Rank..... Name..... is serving in the Army/Navy/Air Force from.....

2. He is due for release retirement on completion of his specific period of assignment on.

3. No disciplinary case is pending against him.

Place: _____ Signature, Name and Designation of the Competent Authority**
Date: _____ SEAL

PROFORMA - C

Undertaking to be given by serving Armed Force personnel who are due to be released within one year

- I understand that if selected on the basis of the recruitment/Examination to which this application relates, my appointment will be subject to my producing documentary evidence to the satisfaction of the appointing authority that I have been duly released/retired/discharged from the Armed Forces and that I am entitled to the benefits admissible to Ex-Servicemen in terms of the Ex-Servicemen (Re-employment in Central Civil Service and Posts) Rules, 1979, as amended from time to time.
- I also understand that I shall not be eligible to be appointed to a vacancy reserved for Ex-serviceman in regard to the recruitment covered by this examination, if I have at any time prior to such appointment, secured any employment on the civil side (including Public Sector Undertaking, Autonomous Bodies/Statutory Bodies, Nationalised Banks, etc.), by availing of the concession of reservation of vacancies admissible to Ex-serviceman.

Place: _____ Signature and Name of Candidate
Date: _____

PROFORMA - D

Form of Certificate applicable for Serving personnel who have already completed their initial assignment and are on extended assignment

It is certified that No. Rank..... Name..... whose date of birth is..... is serving in the Army/Navy/Air Force from.....

2. He has already completed his initial assignment of -- years on..... and is on extended assignment till

3. There is no objection to his applying for civil employment and he will be released on three months notice on selection from the date of receipt of offer of appointment

Place: _____ Signature, Name and Designation of the Competent Authority**
Date: _____ SEAL

** Authorities who are competent to issue certificate to Armed Forces Personnel for availing Age concessions are as follows:

(a) in case of Commissioned Officers including ECOs/SSCOs: Army: Military Secretary Branch, Army Hqrs., New Delhi; Navy: Directorate of Personnel, Naval Hqrs., New Delhi; Airforce: Directorate of Personnel Officers, Air Hqrs., New Delhi. in case of JCOs/ORs and equivalent of the Navy and Air Force: Army: By various Regimental Record Offices; Navy: BABS, Mumbai; Air Force: Air Force Records, New Delhi.