

**MASTER OF ARTS (PUBLIC  
ADMINISTRATION)**

**Term-End Examination**

**June, 2006**

**MPA-013 : PUBLIC SYSTEMS  
MANAGEMENT**

*Time : 3 hours*

*Maximum Marks : 100*

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**Note :** Answer any **five** questions of the following questions selecting at least two questions from each section. All questions carry equal marks.

**SECTION I**

1. Bring out the important features of traditional public administration model. Distinguish it from public systems management.
2. Examine the causes responsible for roll-back of the State highlighting the role of regulatory State.
3. Explain the concept of governance. Discuss its contextual uses.
4. "Inter-governmental relations are important for effective governance." In the light of the above, discuss the important models of inter-governmental relations.

5. Write short notes of around 300 words on each of the following :
- (a) Network Society
  - (b) ABC and VED Analysis

## **SECTION II**

6. Define Strategic Management and its important schools of thought.
7. Define Management Information System (MIS). Throw light on its characteristics and components.
8. Discuss the meaning and nature of accountability in the wake of its changing perspective.
9. What is Change Management ? Bring out the features of its various models.
10. Write short notes of around 300 words on each of the following :
- (a) Delphi Technique
  - (b) Approaches to Systems Analysis