

**MASTER OF ARTS
(PUBLIC ADMINISTRATION)**

Term-End Examination

December, 2007

**MPA-013 : PUBLIC SYSTEMS
MANAGEMENT**

Time : 3 hours

Maximum Marks : 100

Note : Answer **five** questions out of the following, selecting at least **two** questions from each section. All questions carry equal marks.

SECTION I

1. Explain the concept of New Public Management. Examine the theoretical approaches to New Public Management. 20
2. Highlight the role of new technologies in Public Systems Management, giving some examples. 20
3. Describe important models of governance. 20
4. During the past decade in India judicial activism has gained prominence — Analyse in the light of certain areas in which judiciary has played an 'active' role. 20
5. Write short notes of around 300 words on each of the following :

- (a) Inter-State Council 10
- (b) Logistics Management : meaning and significance 10

SECTION II

- 6. Describe in brief the important phases of Strategic Management process. 20
- 7. Explain the meaning of Management Information System. Briefly discuss the types of information systems. 20
- 8. Highlight the main features of Right to Information Act, 2005. 20
- 9. Examine the main maladies of Public Systems Management. Suggest suitable measures to deal with the dysfunctionalities. 20
- 10. Write short notes of around 300 words on each of the following :
 - (a) Accountability in global governance 10
 - (b) Trend Extrapolation 10