

**MASTER OF ARTS (PUBLIC
ADMINISTRATION)**

Term-End Examination

June, 2007

**MPA-013 : PUBLIC SYSTEMS
MANAGEMENT**

Time : 3 hours

Maximum Marks : 100

Note : *Answer **five** questions of the following selecting at least **two** questions from each section. All questions carry equal marks.*

SECTION I

1. Critically examine the nature and scope of public systems management. 20

2. Analyse the social factors that influence the environment of public systems. 20

3. Describe the important models of relationships between bureaucracy and political executive. 20

4. “Effective financial management needs control systems to ensure that amounts are spent properly on activities for which they are specified.” — In the light of this, discuss the important methods of budgetary control in the Indian Financial System. 20
5. Write short notes in around 300 words on each of the following :
- (a) Comptroller and Auditor General of India 10
- (b) Electronic Governance 10

SECTION II

6. Define work measurement. Discuss any three techniques of work measurement. 20
7. Discuss important responsive mechanisms in public systems management. 20
8. Highlight the significance of networking and inter-institutional coordination in governance. 20
9. Explain the concept of empowerment. Discuss its important dimensions. 20
10. Write short notes in around 300 words on each of the following :
- (a) Organisation Development 10
- (b) Problem areas of Total Quality Management 10