

B.E. (Mech.) VI CR

21/6/07

Con/2918-07.

Business Process Reengineering

(REVISED COURSE)
(3 Hours)

ND-1453

[Total Marks : 100]

MASTED

- N.B. :** (1) Question No. 1 is **compulsory**.
 (2) Attempt any **four** questions out of remaining **six** questions.
 (3) **All** questions carry **equal** marks.

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| 1. (a) Explain the concept of BPR and brief its importance in Indian industrial scenario. | 20 |
| (b) What are the common myths BPR suffers from. | 10 |
| 2. (a) Explain the various similarities and dissimilarities between BPR and TQM. | 10 |
| (b) Explain the steps involved in implementing the BPR projects. | 10 |
| 3. (a) State and explain the qualities of the Team Leader in BPR projects. | 10 |
| (b) Develop a process model to select the right team. | 10 |
| 4. (a) Discuss the issues to be covered in project preparation. | 10 |
| (b) Explain the organization structure change after implementation of BPR. | 10 |
| 5. (a) Explain the role of IT in BPR. | 10 |
| (b) How to minimize the failure in BPR projects. | 10 |
| 6. (a) Explain the role of consultants in BPR projects. | 10 |
| (b) Explain the various redesign principles. | 10 |
| 7. (a) Write a note on Problem Solving and Diagnosis Technique using Fishbone diagram and Pareto diagram | 10 |
| (b) What are the professional competencies and personal attributes of process owners and reengineering team members. | 10 |
