[3672]-402

B. B. A. (Semester - IV) Examination - 2009
INFORMATION TECHNOLOGY IN MANAGEMENT
(2005 Pattern)

Time : 3 Hours]　　　　　　　　　　　　　　[Max. Marks : 80

Q.1) Attempt **any five** of the following :　　　　　　　　**[40]**

　(a)　Define Operating System. Explain types of Operating Systems.

　(b)　Explain in detail Internal Security Threats with suitable example.

　(c)　Discuss Process of Document Authentication in E-commerce.

　(d)　Discuss characteristics of Knowledge.

　(e)　Explain Object Oriented System Development with suitable illustration.

　(f)　Illustrate various phases of ERP Implementation Life Cycle.

Q.2) Attempt **any two** of the following :

　(a)　What is Communication ? What is Data Communication ? Explain different Communication Channels.　　　　**[10]**

　(b)　(i)　Define 'Information Breach'. Explain most popular reasons as to why people/organisations want to crack or break into computer systems of their competitors.　　**[05]**

　　　(ii)　Explain OOSD Advantages.　　　　　　　**[05]**

　(c)　What is Knowledge ? Explain types and tools of Knowledge Management.　　　　　　　　　　　　　　**[10]**

Q.3) Write short notes : **(Any Four)** [20]

    (a)   MIS

    (b)   Biometrics

    (c)   Cyber Crime

    (d)   Object Oriented Languages

    (e)   Benefits of ERP

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