

Total No. of Questions : 4]

[Total No. of Printed Pages : 2

**[3672]-306**

**B. B. A. ( Semester - III ) Examination - 2009**

**INFORMATION TECHNOLOGY IN MANAGEMENT**

**(2008 Pattern)**

**Time : 3 Hours]**

**[Max. Marks : 80**

***Instructions :***

- (1) All questions are compulsory.*
  - (2) Figures to the right indicate full marks.*
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**Q.1) Attempt the following : (Any Four) [20]**

- (a) What is Hardware and Software ? Explain characteristics of Hardware.
- (b) Explain various Office Automation Technologies.
- (c) What is Biometrics ? Explain various Biometrics Techniques.
- (d) What is Object Orientation ? Explain with example.
- (e) Explain use of Presentation Packages.

**Q.2) Attempt the following : (Any Four) [20]**

- (a) Explain ERP System of brief.
- (b) What is Knowledge Management ? Explain two approaches of Knowledge Management.
- (c) Explain different types of Operating Systems.
- (d) Explain what is Database Management System and its components ?
- (e) Define LAN, WAN and MAN. State limitations of LAN.

**Q.3) Attempt the following : (Any Four) [20]**

- (a) Explain Knowledge Management Life Cycle.
- (b) Explain various benefits of ERP.
- (c) Explain OOSAD Development Life Cycle.
- (d) Explain Telecommunication System. Explain various Components of Telecommunication.
- (e) Explain various Threats to Computaized System.

**Q.4) Write short notes : (Any Four) [20]**

- (a) Transaction Processing System
  - (b) Electronic Record Security
  - (c) EMS and MIS
  - (d) Object Oriented Languages
  - (e) Application Softwares
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