

DISTANCE EDUCATION

B.B.M. DEGREE EXAMINATION, MAY 2010.

MANAGEMENT PRACTICE

Time : Three hours

Maximum : 100 marks

PART A — (5 × 8 = 40 marks)

Answer any FIVE questions about 200 words each.

All questions carry equal marks.

1. State the differences between Management and Administration.
2. Give the postulates of System approach and Contingency approach of Management.
3. Explain the types of Plans Indian Banks make.
4. Enlist the difficulties in Decision making.
5. Define Departmentation and give the bases on which Departments are formed by Banks in India.
6. Write the advantages and determinants of Decentralization.
7. What are the Selection and Placement practices followed by Banks in India?
8. Define Control and enumerate the steps in Control process.

PART B — (4 × 15 = 60 marks)

Answer any FOUR questions about 400 words each.

All questions carry equal marks.

9. Explain the contributions of Human Relations approach through Hawthorne Studies.
 10. Brief on the steps in Planning and the strategies to make Planning effective.
 11. How are Decisions made at the Branch level in Banks and list out the difficulties they face.
 12. Enumerate the different types of Organization structure.
 13. Elucidate the barriers in effective Delegation and give the guidelines to improve it.
 14. Discuss on the Performance Evaluation criteria and methods followed by Banks in India.
 15. Explain the different types of Control techniques.
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