

PG-257**MSY-6**

M.Sc. DEGREE EXAMINATION
JUNE 2009.

Second Year

Psychology

(AY 2003–04 to CY 2005 batches only)

ORGANIZATIONAL BEHAVIOUR

Time : 3 hours

Maximum marks : 75

PART A — (3 × 5 = 15 marks)

Answer any THREE questions.

Each answer not to exceed 1 page.

1. State the six basic concepts with regard to nature of people.
2. Enumerate the three job related activities.
3. What are the four distinct outcomes of conflicts?
4. Differentiate informal and formal organizations.
5. How can organization culture be changed?

PART B — (4 × 15 = 60 marks)

Answer any FOUR questions.

Each answer not to exceed 4 pages.

6. Analyse the various Models of organizational behaviour.
7. Critically analyse the theories of Organizational Motivation.
8. Describe the conditions for effective leadership.
9. Illustrate the communication process in organizational context.
10. Highlight the guidelines that ensure effective group meetings.
11. Trace out the conflict between organizations and individuals.
12. Discuss the various techniques of organizational development interventions.