

**MASTER OF ARTS  
(PUBLIC ADMINISTRATION)**

**Term-End Examination**

**June, 2007**

**MPA-017 : E-GOVERNANCE**

*Time : 2 hours*

*Maximum Marks : 50*

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**Note :** Answer **five** questions, selecting at least **two** questions from each section, in 400 words each. All questions carry equal marks.

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**SECTION I**

1. Explain the concept of e-governance and distinguish between e-governance and e-government concepts. 10
2. ICT enables effective planning and decision making with the help of Geographic Information Systems. Discuss. 10
3. Discuss the mechanisms that help in building a new organisational culture in administrative departments. 10

4. What are the measures required to be taken for an effective implementation of ICT in rural development ? Discuss. 10
5. Describe the following components of ICT in about 200 words each :
  - (a) Local Area Network 5
  - (b) Wide Area Network 5

## **SECTION II**

6. Discuss the meaning and objectives of digital portfolio. 10
7. Define e-commerce and highlight the use of Intranet and Extranet in facilitating e-commerce transactions. 10
8. Highlight the services offered through E-SEVA Project. 10
9. Explain the duties and responsibilities of the 'Public Authority' as laid down by the Right to Information Act, 2005. 10
10. Citizen-centredness and communication strategies are vital factors for an effective implementation of ICTs in governance. Explain. 10