## M.B.A. DEGREE EXAMINATION – JUNE, 2010.

## Second Year

## Information Technology

## MANAGING INFORMATION TECHNOLOGY

Time: 3 hours Maximum marks: 75

PART A —  $(3 \times 5 = 15 \text{ marks})$ 

Answer any THREE questions.

Each question carries equal marks.

- 1. What is the role of chief knowledge officer in an organization?
- 2. Explain Business Innovation by Information Technology.
- 3. What are the functions represented by Information System?
- 4. Explain system development strategies.
- 5. What is a computer virus?

PART B —  $(4 \times 15 = 60 \text{ marks})$ 

Answer any FOUR questions.

Each question carries equal marks.

- 6. Describe the activities to be carried out by Chief Information Officer.
- 7. Explain Information System activities.
- 8. Discuss about management challenges of Information Technology.
- 9. Explain the impact of IT in an organization.
- 10. Explain system control and audit.
- 11. Explain the trends in ERP.
- 12. Write short notes on:
  - (a) Administrative Controls.
  - (b) Quality Assurance.
  - (c) Performance improvement in Business Applications.

MBA-196