

B

MS-01

M.B.A. (First Year) DIM EXAMINATION,

June, 2008

MANAGEMENT

Paper MS-01

(Management Functions and Behaviour)

Time allowed : Three hours

Maximum marks : 70

Attempt any five questions. All questions carry equal marks.

1. What is the process of Management ? Explain the managerial functions.
2. Explain the essential skills required for the success of a manager. Discuss the relationship between managerial skills and managerial levels.
3. Define decision-making. Discuss the steps in a rational decision-making process.
4. What do you mean by M.B.O. ? Discuss the objectives, importance and limitation of management by objective technique.

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5. Explain the concept of organisational culture. Discuss internal factors as determinants of organisational culture.
6. Write short notes on :
 - (i) Human resistance to change
 - (ii) Individual and organisational change
7. What role does communication play in an organisation ? Explain the principles of effective communication system.
8. What do you mean by delegation of authority ? What factors should be kept in mind while delegating the authority ?
9. "No one leadership style is the best." Do you agree ? Comment and explain.
10. Define group dynamics. In what way groups help to individual in an organisation ? Explain.