

Punjab Technical University
BBA Examination 2007-2008

BBA 305 (Old) (Semester. - 3rd) PRODUCTION & OPERATIONS MANAGEMENT 2007

Time : 03 Hours Maximum Marks : 75

Instruction to Candidates:

- 1) Section -A is Compulsory.**
- 2) Attempt any Nine questions from Section - B.**

Section - A

(15 × 2 = 30)

Q1)

- a) Production v/s Operations.
 - b) Batch Production v/s Job Production.
 - c) Routing.
 - d) Forecasting.
 - e) Product Layout.
 - f) Work Study.
 - g) Explain any two productivity-linked incentives.
 - h) Facility Location.
 - i) SQC
 - j) What do you mean by breakdown management.
 - k) What do you mean by process charts?
 - l) Explain productivity.
 - m) What do you mean by method study?
 - n) Explain Just in Time.
 - o) Explain Quality and Quality Assurance.
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Section - B

(9 × 5 = 45)

Q2) Define Production management? Explain the scope of production management.

Q3) Explain the factors to be considered while locating a plant?

Q4) What do you mean by layout? What are the features of a good layout?

Q5) Explain factors affecting capacity planning decision in a firm?

Q6) What are the various forecasting methods?

Q7) What problems can occur in measuring work?

Q8) What are productivity-linked incentives? Why they are provided?

Q9) Explain Acceptance sampling briefly?

Q10) Explain the following terms:

· TQM

· Computer Integrated Manufacturing (CIM)

Q11) Explain briefly the service design?

Q12) ?Prevention is better than cure?. In the light of this statement explain

maintenance management.

Q13) What do you mean by control charts. Explain briefly the various control charts.