

PG-707**MSY-6**

M.Sc. DEGREE EXAMINATION —
JANUARY, 2009.

Second Year

(For AY 2003-04 to CY 2005 batches only)

Psychology

ORGANIZATIONAL BEHAVIOR

Time : 3 hours

Maximum marks : 75

Answer for 5 marks questions should not exceed
2 pages.

Answer for 15 marks questions should not exceed
5 pages.

PART A — (3 × 5 = 15 marks)

Answer any THREE questions.

1. Define organizational behavior and state its goals.
2. State the elements of job satisfaction.
3. Describe the types of groups.

4. Explain the levels of conflict.
5. What are the three stages in change?

PART B — (4 × 15 = 60 marks)

Answer any FOUR questions.

6. Describe the five models of Organizational Behavior.
7. Bring out the effects of Employee Attitudes.
8. Discuss the potential problems and barriers in communication.
9. Explain the stages of team development.
10. Bring out the typical causes of stress on the job and write the approaches to stress management.
11. Explain the process of implementing change successfully.
12. Compare Maslow, Herzberg and Alderfer theories of Organizational Behavior.