

Advanced Diploma in Information Technology (ADIT) / Bachelor in Information Technology (BIT)

Term-End Examination

June, 2007

CST-304 : E-COMMERCE

Time: 3 Hours Maximum Marks: 75

Note: There are two sections in this paper. Section A is **compulsory**. Answer any **three** questions from Section B.

SECTION A

- 1. State true/false for the following statements:
 - (i) Electronic information, electronic relationships and electronic transactions are the three pillars of E-Commerce.
 - (ii) E-Commerce is most suitable for tangible goods.
 - (iii) Amazon.com is the example web-site for B2C type of E-Commerce.
 - (iv) eBay is the website for B2B type of E-Commerce.
 - (v) In a web-based E-Commerce system, the VI is the web client and the web server is the main component of the service system.
- 2. Expand and explain the following:
 - (i) SHTTP
 - (ii) XML
 - (iii) WAP
 - (iv) B2C
 - (v) M-Commerce



3. What is an online reservation system? How is it different from conventional system? With the help of an example reservation system, explain the type of transactions one can do, mode of payments and the security features it should possess.

SECTION B

Answer any three questions from this section.

- 4. Explain briefly the role of E-Commerce in the following applications:
 - (i) Retailing
 - (ii) Supply Chain Management
 - (iii) Publishing
- 5. With the help of any example web-site, explain the perspectives of the buyers and sellers in a B2B E-Commerce type. Also, mention the benefits over the traditional commerce. List the disadvantages, if any.
- 6. Discuss the complete life-cycle for the development of the web-based E-Commerce system with reference to any of the E-Commerce websites.
- 7. (a) Explain the security features to implement the E-Commerce.
 - (b) Explain at least 3 online electronic payment modes for the E-Commerce system.