

Punjab Technical University
BBA Examination 2006-2007

BBA Semester – 5th INDUSTRIAL RELATIONS 2007

Time : 03 Hours Maximum Marks : 75

Instruction to Candidates:

- 1) Section - A is compulsory.**
- 2) Attempt any Nine questions from section B.**

Section – A (15 x 2 = 30)

- a) Future of industrial relations in India.
- b) Rural unionism.
- c) Role of Trade Unions.
- d) Objective of AIUTC.
- e) Define Industrial relation.
- f) Self Management system.
- g) Worker Director.
- h) Role of Collective Bargaining.
- i) Code of discipline.
- j) Arbitration.
- k) Need for workers participation in India.
- l) Define Industrial Dispute.
- m) Causes of Grievance.
- n) Industrial relation strategy.
- o) Negotiations.

Section – B (9x 5 = 45)

- Q2) The management has economic power which it uses to affect the life of worker". Discuss.
- Q3) Explain the Role of Trade unions in India in the emerging corporate scenario.
- Q4) Explain the following :
- (a) Different approaches to IR.
 - (b) New directions in trade unions.
- Q5) Discuss the structure and management of trade unions.
- Q6) Explain the concept and practices of workers participation in India.
- Q7) Discuss the goals and strategies adopted in Collective Bargaining.
- Q8) Explain the following :
- (a) Problems of collective Bargaining.
 - (b) Joint Management Councils.
- Q9) Why do you think workers' participation in management has not succeeded in India?
- Q10) Explain the Industrial Dispute and its various causes.
- Q11) Describe and comment on :
- (a) Employee Discipline.
 - (b) Grievance Procedure
- Q12) Explain the various ways by which industrial dispute is settled.

Q13) Explain the nature of collective Bargaining? What is its role in resolving disputes?