

This question paper consists of 21 questions [Section-A (12) + Section-B (3+3+3)] and 12 printed pages.

Roll No.

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Code No. 36/ISS/2

Set

A

910

ENGLISH
(302)

Day and Date of Examination

Signature of Invigilators 1.

2.

General Instructions :

1. Candidate must write his/her Roll Number on the first page of the question paper.
2. Please check the question paper to verify that the total pages and total number of questions contained in the paper are the same as those printed on the top of the first page. Also check to see that the questions are in sequential order.
3. Making any identification mark in the Answer-book or writing Roll Number anywhere other than the specified places will lead to disqualification of the candidate.
4. Write your Question Paper Code No. 36/ISS/2, Set

A

 on the Answer-book.

ENGLISH

(302)

Time : 3 Hours]

[Maximum Marks : 100

- Note : (i) This Question Paper consists of *two* Sections, viz., 'A' and 'B'.
(ii) All questions from Section 'A' are to be attempted.
(iii) Section 'B' has got more than one option. Candidates are required to attempt questions from *one Option* only.

SECTION-A

1. Read the following extracts carefully. Choose any *one* extract and answer the questions that follow :

(a) With a marvellously agile leap he avoided the paw and brought his axe down on the animal's shoulder. The tiger gave a roar and attempted to close in. Again Baldeo drove his axe with true aim, but, to his horror, the beast swerved, and the axe caught the tiger on the shoulder, almost severing the leg. To make matter worse, the axe remained stuck in the bone, and Baldeo was left without a weapon.

- (i) What was Baldeo's 'true' aim? 1
(ii) How did the tiger react to Baldeo's action? 1
(iii) Why did Baldeo miss his 'true' aim? 1
(iv) How was Baldeo left without a weapon? 1
(v) Which words/expressions in the extract mean similar to the following? 1
1. to change direction suddenly
2. act of quick movement

(b) Oh Papa, last week, my rose plant almost died. Some pests. I asked my Biology teacher what I should do to save it. And she was cross. She said go and ask the guy who keeps gardening things. He'll tell you. We learn about pesticides but we do not know how to use them. Oh father, it matters not to me why the apple does not fall upwards, nor do I care what Archimedes did. What matters to me is that my rose plants remain healthy; when there is a fuse in my house I should know how to do

something about it : I should know how to make a desk for myself from my carpenter tools. Instead I learn about hypotenuse relational square roots ...

- (i) What does the writer of the letter miss in modern education system? 1
- (ii) What is the writer's expectation from education? Mention two things. 1
- (iii) Why does the writer not care what Archimedes did? 1
- (iv) What does the teacher's inability to help the writer in protecting his rose from the pest show? 1
- (v) Find out the words/expressions that mean similar to the following : 1
1. chemical used for killing pests
 2. a wire or device inside a piece of electrical equipment that breaks and stops the current if the flow of electricity is too strong

2. Answer the following in about 60-65 words : 5

Under what circumstances did Evans lose his wristwatch?

(*A Case of Suspicion*)

OR

What does Nehruji hope about India of tomorrow?

(*India, her Past and Future*)

3. Answer any *three* of the following questions in about 20-25 words each : 2×3=6

(a) How did Aradhana show that she respected her stepmother and believed what she (the mother) said about her love for Aradhana?

(*I must know the Truth*)

(b) Why did Gerrard say to the Intruder, "If you shoot, you'll hang for sure. If not as yourself, then as Vincent Charles Gerrard."?

(*If I were You*)

(c) Why did Ved's father not like to allow his wife to treat Ved's illness through Pandits and Hakims?

(d) What would we gain if the polar ice is melted?

4. Answer the following questions in about 20-25 words each :

2×2=4

(a) How do some people react to the beauty of nature?

(Leisure)

(b) What are the qualities of a man which can make him a citizen of a free country?

(Where the mind is without fear)

5. (a) Use the correct form of the verbs given in brackets :

1×5=5

We (i) — (shift) to our new house only this week. This house (ii) — (have) three bedrooms. It (iii) — (face) east and we (iv) — (get) sufficient sunlight to warm our bedrooms. We (v) — (propose) to a coloured glass window to avoid undue shine.

(b) Combine the following sets of sentences into single sentences in each case, using the words given in brackets :

5

(i) Success shouldn't madden people. I believe so.

(that)

(ii) Ravi is late to arrive. It is raining heavily outside.

(because)

(iii) I could finish my assignment in time. I was late to report.

(although)

(iv) It was almost midnight. Shivam knocked at my door.

(when)

(v) I have checked the stock position of your new book. I will confirm in writing later.

(after)

6. Do as directed :

5

(a) My father assured his full support for my placement.

(Change into passive voice)

(b) All the students were rewarded for their social service by the Director of the Institute.

(Change into active voice)

(c) "You cannot join NCC because you are underage," said the NCC officer to Narain.

(Change into indirect speech)

(d) I asked my neighbour if she was willing to share the hired taxi to Nagpur from Mumbai.

(Change into direct speech)

(e) Aditya was not so aggressive that his friends should have criticised him.
(use 'too')

7. Write a paragraph of about 100 words on any one of the following topics : 6

(a) When my brother went to the UK for higher studies

(b) The most exciting moment of my life

(c) After I pass out class XII I shall

8. While travelling in a II AC from your home-town to Delhi you lost your suitcase containing certain valuables. Write a letter to the Railway Security Officer Northern/Southern/Eastern/Central Railways complaining about the loss and lack of security arrangements in the compartment. Suggest how best life and property of the passengers could be safeguarded. You are Arunesh Mishra, living at 122, Mayur Vihar II, Delhi. 8

OR

Write a letter to the Manager Subhiksha, Jagatpuri, Delhi 110092 placing order for supply of 15 Acrylic blankets for distribution among destitutes. Refer to their letter of introduction and offer of 30% discount on order for more than 10 items.

You are Manager, Tessco, Vasundhara, Distt. Gaziabad, UP. State your terms and conditions and mode of payment.

9. Read the given passage and on the basis of your reading of the passage, make notes on it using headings and subheadings. Also use recognizable abbreviations, wherever necessary : 6

The health and strength of a society depend upon the competence, sensitivity and maturity of its individual members. The primary aim of the society is to raise and nurture free, disciplined and aspiring individuals for the well-being and happiness of all.

In the making of such individuals and such a society that values quality of life, cultural modes and instruments play an important role, and among these

modes and instruments the habit of reading and the quality of the reading material is most relevant.

Keeping these values in mind, the framers of Constitution of India embodied in the Directive Principles in Article 45 of our Constitution, that, the State shall endeavour to provide, within a period of 10 years of commencement of this Constitution, free and compulsory education for all children.

Successive governments have been working towards this goal. The enrolment in a school has increased from 22.3 million in the year 1951 to about 140 million in 1955. The number of primary schools has increased from 209671 in 1950-51 to about 6 lakhs in 1995.

All efforts are being made to achieve universal elementary education. This has resulted in a great demand for textbooks and supplementary reading material for children at the elementary level and secondary level.

10. The following passage has 6 errors. These are errors of spelling, punctuation, wrong use of words and incorrect grammar. Spot the errors and write the correct forms. One has been done for you :

5

Once there was a family who lost all its money. They had sell there big house and all their field. But the parents cannot forgot that they are once rich and they would let there daughter forget either.

	ERRORS	CORRECT FORM
Example :	1. who	1. which
	2.	2.
	3.	3.
	4.	4.
	5.	5.
	6.	6.

11. Read the passage given below and answer the questions that follow :

Man is an animal but he is unique. It was Darwin who first clearly and scientifically defined the basis of man's connection with the animal kingdom. But it was Darwinism, too, which defined the difference between man and other animals.

The most obvious basic characteristic which distinguishes man from other animals is the faculty of speech, the ability to use appropriate verbal signs for

objects. Animals can express a desire for food by means of cries, but man can convey not only the idea that he is hungry, but also that he wants a banana or some rice. This ability indicates the possession of another faculty—that of recognising objects as belonging to a class.

The possession of the faculty of speech has certain consequences, such as accumulation of experience and the creation of traditions. Animals can teach their young to swim or fly, but man by means of speech can also transmit concepts and experience, so that future generations not only inherit physical characteristics but also traditions based on the experience of their predecessors. An important consequence of this is the improvement of skills and tools. The skills and tools employed by man today are more developed than those in use 500 years ago, but no changes in basic animal habits and skills have occurred in that same period of time.

Another unique property of man is his position of dominance in the natural world. In the long history of evolution, dominant types have risen and fallen, but only man has proved the ability to maintain his ascendancy and to increase it. While ants, the dominant insect group, have achieved amazing variability of type, man still comprises only one biological species. However, there is great diversity, due to differences of upbringing, profession and personal taste. It is this diversity which makes the division of labour in human society.

- (a) (i) With what special faculty can a man convey that he is hungry? 2
(ii) How do animals convey their need? 2
- (b) What are the consequences of the faculty of speech? 2
- (c) What are the causes of the great diversity in the human species? 2
- (d) What are the two unique properties of man? 2
- (e) What is special about man's possession of the property of dominance? 2

12. Read the passage given below and answer the questions that follow :

Each society frames certain rules, regulations and laws for its citizens to follow, so that the actions of one or more individuals are not detrimental to the interest of their fellow citizens. In case any citizen feels that his legitimate interests are hurt, he seeks legal remedies under the laws so framed.

The disputing parties engage legal professionals to defend their interests. The legal professionals who analyse and interpret law in a court of law are called lawyers, pleaders, advocates and judges. Like other professionals lawyers specialise in a particular area of law such as civil, criminal, constitutional, taxation, labour, environmental and international law.

The skill of understanding, counselling and drafting are absolutely vital for successful lawyers. Lawyers should possess excellent communication and presentation skills, as they have to cross examine witnesses to establish facts before the court. A high level integrity is required as they have access to the personal and private information of their clients. Within the courts of law, there is usually a strict sense of protocol. Lawyers have to be very careful in addressing the court or the opposing counsel/advocate.

- (a) Why does a society frame laws and rules? 2
- (b) In case of dispute what do the disputing parties do? Why do they do so? 2
- (c) What are four areas in which a lawyer should have specialised? 2
- (d) What qualities make a lawyer successful lawyer? (*Any four*) 2
- (e) Why does a lawyer need excellent communication and presentation skills? 2

SECTION-B

- Note :*
- (i) There are three options in this Section. Attempt any *one* option.
 - (ii) All the questions should be attempted from the *same* option.

OPTION-I

(E.S.P. SCIENCE)

13. Read the following passage carefully and answer the questions that follow :

IT and Communication can help in a big way in the transformation process. Besides education and health, IT can also help in agriculture and in providing rural connectivity. For instance in the rural areas, reducing knowledge gaps and increasing knowledge sharing among the farmers are essential steps which are possible by the application of IT.

Empowering farmers with relevant timely information about different crop varieties can significantly reduce farming risks. Geographic information systems can make such information available more widely in rural areas through the hub-and-spoke model of information dissemination.

Improvement in agriculture can help unleash a virtuous cycle of benefits such as increased food availability, higher incomes in rural and urban areas, improved health and nutrition and sustainable management of human resources.

In rural areas proper physical connectivity is required. A model which can be thought of, is an annular ring-shaped town connecting 10 to 15 villages

resulting in decrease in transportation and waiting times and having access to all facilities—like schools, hospitals, internet kiosks, etc. Besides physical connectivity, such a cluster has to be equipped with electronic and other knowledge connectivity which would finally lead to economic connectivity.

IT can bring a major transformation in various sectors but it can only be effective if connectivity is provided in both rural and urban areas by adapting the latest technology like wireless in local loop, strengthening of optical fibre cables and improving and adapting convergence in communication technologies. IT can also bring about improvement in governance by improvement of the methods used to benefit citizens.

Read the statements given below which are based on the above passage. State in your answer-book whether these are *True* or *False* based on your understanding of the passage :

- (a) IT can help in agriculture. 1
- (b) Application of IT can help people in the rural areas in reducing knowledge gaps. 1
- (c) Relevant timely information about different crop varieties will add to the farming risks. 1
- (d) Improvements in agriculture will lead to increased food availability and higher incomes in rural areas. 1
- (e) Decrease in transportation and waiting times can be ensured by providing urban amenities such as connectivity in rural areas. 1
- (f) Electronic and other knowledge connectivity would lead to economic connectivity. 1
- (g) Major transformation in various sectors is possible if IT is used to provide connectivity in urban areas alone. 1
- (h) IT may not be useful in bringing about improvement in governance. 1
- (i) One of the latest technology to provide connectivity is through wireless in local loop. 1
- (j) Improvement of the methods used to benefit citizens will ensure improvement in governance. 1

14. Read the passage given below and answer the questions that follow :

The term *meteor* for what is generally called a shooting star is actually a streak of light in the sky. Meteor is a small body of rock or metal from the space that enters the earth's atmosphere, becoming incandescent as a result of friction.

Meteorite is a fallen meteor, of sufficient size to reach the surface of the earth without completely burning in the atmosphere. Meteors are rarely more than a few kilograms in weight, although a small number of them have been much larger and have formed a crater, of which the most famous is Meteor Crater near Flagstaff, Arizona. About 1000 meteorites fall to the earth every year. The largest known meteorite is still imbedded near Grootfontein in South-West Africa and is estimated to weigh 70 tons.

Comets according to Fred L. Whipple are enormous 'snowballs' of frozen gases (mostly carbon dioxide, methane, and water vapour) and contain very little solid material. The whole behaviour of comets can then be explained as the behaviour of frozen gas being heated by the sun.

- (a) What is a shooting star? 1
- (b) How is a *meteor* formed? 1
- (c) What is *Meteorite*? How is it formed? 1
- (d) What is the average weight of a meteor? 1
- (e) What has Fred L. Whipple said about comets? 1
- (f) Mention two things about Meteors' size and weight. 1

15. Read the following passage and answer the questions that follow :

The Indian region is incredibly rich in bird life. Out of 15 species of old world vultures found in different geographical regions eight species are found in India. Vultures are large birds and the largest of these has a wingspan of up to 2.8 m and weighs up to 8.5 gm. With the exception of two species, i.e., the Palm Vultures and the Lammergeier, vultures lack feathers on their heads and part of their necks. The long nude necks bereft of feathers enable vultures to reach deep inside the dead animal on which they feed. Since there are no feathers on the head, it is not fouled during eating and the hassles of cleaning of difficult-to-reach spot do not arise. The beak is powerful but the strong feet have weak claws that are better adapted for moving on the ground than for catching prey.

- (a) Why does the writer say that the Indian region is incredibly rich in bird life? 1
- (b) What is the peculiarity of the vultures? 1
- (c) What is the advantage of the nude neck of the vultures? 1
- (d) Why do the vultures fail to catch their prey though they have strong feet? 1

OPTION-II

(E.S.P. RECEPTIONIST)

13. Write suitable replies to the following complaints :

- (a) I'm not getting 'Z' TV channel on my TV. Could you send the TV electronic attendant? 1
- (b) My luggage has not been sent to my room as yet. 1
- (c) It is quite cold inside the room. 1
- (d) I don't have your fax number. 1
- (e) My room's night-lamp doesn't work. 1
- (f) The laundrymen didn't collect my clothes this morning. 1
- (g) Bed tea was not served this morning. I'm still waiting. 1
- (h) Your pickup van didn't come to pick me up at the Airport. 1
- (i) Your hot-water tap doesn't work properly. 1
- (j) My room needs anti-mosquito spray. 1

14. Read the given telephonic conversation and write the message as the person concerned is inaccessible : 6

- Sanjay : Is it Gunjan and Gunjan, Soft Drinks? Could I talk to Mrs. Mehta in marketing section?
- Receptionist : May I know who is on the line?
- Sanjay : I'm Sanjay, her son.
- Receptionist : Sorry Sanjay, your mother is busy in a meeting with a foreign delegation. Could I take your message?
- Sanjay : Thank you. It's rather personal. Could you ask her to ring me back on my cell phone? It is nothing very urgent. Thank you.
- Receptionist : I'll do that. Bye Sanjay.

Message	
To —	Time & Date —
From —	
Message —	
Taken by -	

15. Mention any four important forms and documents that a receptionist should have access to.

4

OPTION-III

(E.S.P. OFFICE USE)

13. Read the following statements and state in your answer-book whether these are *True* or *False* :

- (a) A formal letter essentially has the addresses of the sender and receiver. 1
- (b) e-mail is quick means of communication in an effective business administration. 1
- (c) Close a telephonic conversation politely and say good-bye. 1
- (d) If you want the caller to repeat the name and message it is better to say, "I'm sorry, could you repeat, please." 1
- (e) Every memo should have mention of the subject clearly and precisely stated. 1
- (f) "Well, I must leave now. Great seeing you." is normally said in a formal situation. 1
- (g) Personal feelings shouldn't interfere while writing the reports. 1
- (h) While interviewing a candidate call him/her by first name to encourage him/her. 1
- (i) The only aim of an interview is to assess his/her academic strength. 1
- (j) An effective Resume should have several headings to give personal details. 1

14. Write a memo to the despatch clerk of your office (Ms. Sarojini Das) as she had failed to despatch the letters even marked Most Urgent or TODAY. This has caused many problems. You are the Section Officer of the section called Receipt and Despatch. 6

15. Write an e-mail to your Branch Office to pay a sum of Rs 2,100 to every member of the staff on the occasion of the company's golden jubilee. This has approval of the Director (Finance). You are Chief Accounts Officer. 4
