

This Question Paper contains Section–A 12 + Section–B 3/3/3 questions.

Time : 3 Hours]

[Maximum Marks : 100

- Note : (i) This Question Paper consists of *two* Sections, viz., ‘A’ and ‘B’.
- (ii) All the questions from Section ‘A’ are compulsory.
- (iii) Section ‘B’ has got more than one option. Candidates are required to attempt questions from *one option* only.

SECTION–A

1. Read the following extracts carefully. Choose any *one* extract and answer the questions that follow :

(a) When Jagdish Babu, puffing on a half-lit cigarette, entered the café, the boy was removing some plates from a table. By the time Jagdish Babu had seated himself at a corner table, the boy was already standing in front of him. He looked as though he’d been waiting for hours for him — for a person to sit in that seat.

- (i) What was the boy doing when Jagdish Babu entered the café? 1
- (ii) What do the words, “... the boy was already standing in front of him”, tell us about the boy? 1
- (iii) How does the boy earn his livelihood? 1
- (iv) Which line in the extract reflects the boy’s eagerness to serve? 1
- (v) Pick out the words that mean same as : 1

‘short drawing in of breath when smoking’, ‘a small inexpensive restaurant’

(b) There was no moon that night, and the deathly stillness of the surrounding jungle was broken only occasionally by the shrill cry of a cicada. Sometimes from far off came the hollow hammering of a woodpecker, carried along on the faint breeze. Or the grunt of a wild boar could be heard as he dug up a favourite root. But these sounds were rare, and the silence of the forest always returned to swallow them up.

- (i) Pick out the words from the above extract which suggest that the night was dark. 1

- (ii) What does the expression, 'the deathly stillness' convey? 1
- (iii) Name only two sounds that disturbed the stillness of the jungle. 1
- (iv) Which words in the extract indicate that these sounds were short-lived? 1
- (v) Pick out the words from the extract which mean same as : 1
'light wind', 'at times'

2. Answer the following question in about 60–65 words : 5

What would happen to us after we have exhausted our resources of oil and coal? Mention only two effects.

(*Power for the Future*)

OR

Briefly outline India's past. What are some of the good things we have got from it and what are the bad things?

(*India, her Past and Future*)

3. Answer any *three* of the following questions in about 20–25 words each : 2×3=6

(a) What did the writer miss when he lost his sight?

(*My Son will not a Beggar be*)

(b) If Gavaskar's relation had not noticed the hole on his ear, where would he be living and what would he be doing?

(*My First Steps*)

(c) Why, do you think, Aradhana was late in coming to the stage?

(*I must know the Truth*)

(d) Why was the Intruder a hunted rat?

(*If I were You*)

4. Answer the following questions in about 20–25 words each : 2×2=4

(a) What according to the poet is a poor life?

(*Leisure*)

(b) Why are the eyes of the windows described as blind?

(*My Grandmother's House*)

5. (a) Use the correct form of the verbs given in brackets :

A little baby girl declared deaf, dumb and blind by her physician,
(i) — (linger) for several months at the threshold of death. She
(ii) — (understand) nothing and was (iii) — (confine) to her dark,
brooding world. She (iv) — (can) see nothing, hear nothing and do
nothing. Yet she (v) — (give) to the world the gift of Braille.

(b) Combine the following sets of sentences into single sentences, using the words given in brackets :

(i) You light a lantern for another.

It will also brighten your own way.

(if)

(ii) Mistakes often happen.

We fail to check and recheck our work in the proper fashion.

(when)

(iii) Because of your noble deeds, all of you will enjoy boundless good fortune.

It will be shared by your families.

(which)

(iv) A leader is more of an artist.

He creates pieces of art out of concepts, ideals and people.

(who)

(v) Despair is a great evil.

It means giving up on life.

(because)

6. Do as directed :

(a) One's character is built and polished more through failure than success.

(Change into active voice)

(b) In their hearts, they made a vow to eliminate unhappiness and misery from the world.

(Change into passive voice)

(c) "Do you think it is safe to drink this water?", said Mr. Akshay to Neelam.

(Change into indirect speech)

(d) Rajinder told his sister that he was feeling much better after the operation.

(Change into direct speech)

(e) This news is too authentic to be false.

(Remove 'too')

7. Write a paragraph of about 100 words on any one of the following topics :

(a) Rainwater harvesting—the need of the hour

(b) The person who has inspired me most

(c) My family is a happy family

8. Write a letter to your friend Karan/Kiran, motivating him/her to work hard for the coming entrance tests.

OR

Write a letter to the Editor of a local newspaper highlighting the problem of a rapid increase in the incidents of murder of senior citizens. You are Vimal/Vimla, living in T-302, G. K. II, New Delhi.

9. On the basis of your reading of the passage given below, make notes on it using headings and subheadings. Also, use recognizable abbreviations wherever necessary :

Bookings for an out-of-the-world experience has opened in New Delhi. Go get a ticket if you are willing to shell out a steep \$200,000, or about Rs 80 lakh, for a two-hour ride to space and back.

British tycoon Richard Branson's Virgin Galactic, the world's first commercial spaceline, on Tuesday announced that it has opened its first office in New Delhi in collaboration with Deluxe Travels Europe and GD Goenka Tourism Corp.

The flights are expected to start from 2009 end. Each weekly flight will carry six passengers and two pilots. The maximum distance will be 110 km from Earth.

After the spaceship reaches outer space, passengers will be able to view up to 1000 miles in any direction and the curvature of the Earth through windows. The spaceship will then glide back.

Carolyn Wincer, head of astronaut operations, Virgin Galactic, said anyone aged over 18 and in reasonably good health can travel : "Basically you should have a healthy lung, heart and no blood pressure problem".

10. The following passage has six mistakes. These mistakes are of spelling, wrong use of words and incorrect grammar. Spot the errors and write the correct forms. One has been done for you :

5

The rainy season soon began. for a short time, shakymuni and Ananda left the compeny of the others desciples which have accompanied them.

	ERROR	CORRECT FORM
Example :	1. for	1. For
	2.	2.
	3.	3.
	4.	4.
	5.	5.
	6.	6.

11. Read the passage and answer the questions :

Animation is the art of giving life to one's imagination. Nasscom estimates that India needs 300000 professionals in animation industry by 2008. Animation is the fastest growing IT segment of India. According to the Nasscom report, India's animation is a growth segment and is expected to reach US dollars 950 million in 2009. Winning large contracts with global entertainment players such as Walt Disney, Warner Brothers and Sony has helped local animation studios to gain power internationally.

There is a constant and increasing demand for professional computer animators of a high caliber. However, there is a lack of highly skilled, professionally-trained animators.

- (a) What kind of an art is animation? 1
- (b) How many professionals in animation industry does India need by 2008? 1
- (c) What is the fastest IT segment of India? 1
- (d) How far is India's animation expected to reach in 2009 according to Nasscom report? 1
- (e) What has helped local animation studios to gain power internationally? 2
- (f) Which words in the passage indicate that professional computer animators have a bright future? 2
- (g) Are professionally-trained animators readily available? Why/Why not? 2

12. Read the passage and answer the questions :

Gautam Lewis doesn't have too many memories of the seven years he spent in India except for going to church every Sunday with Mother Teresa and flying kite on the roof of his orphanage. Most vividly, he remembers India as the country where he contracted polio.

Born in Kolkata in 1977, Gautam was abandoned by his mother after he contracted polio. He was 18 months old at that time. However, surmounting every challenge, Gautam Lewis, now 30 years old, has built an illustrious career in the music industry by managing many high-profile bands, and recently becoming the only Indian with polio to have become a pilot in Europe.

"After being abandoned, I spent six years at two orphanages one of which was Mother Teresa's Missionaries of Charity. It was sheer good luck that I was adopted in 1985 by Dr. Patricia Lewis, a dual British-Irish national who is now my mother. After adoption I migrated to the UK and have lived there since", says Lewis, who is in India for the first time since his adoption to help Rotary in its campaign to eradicate polio.

His adoption into a loving home might be good fortune. However, it's his willpower and discipline that led to his success.

Lewis's dreams are not dictated by others. Flying was a long-cherished dream that came true this September when he became a pilot after months of gruelling training sessions.

- (a) What memories did Gautam Lewis have of India? 2
- (b) When was Gautam abandoned by his mother? How old was he at that time? 2
- (c) Quote two instances from the passage that indicate Gautam's fighting spirit and his glorious achievements. 2
- (d) What was Gautam's good fortune? Give reasons to support your answer. 2
- (e) What led to Gautam's success? Mention only two points. 2

SECTION-B

- Note : (i) Attempt any *one* of the given options.
(ii) All the questions should be attempted from the *same* option.

OPTION-I

(E.S.P. SCIENCE)

13. Read the passage given below :

It's easy to avoid the worst oils : stay away from any oil that solidifies at room temperature. Hydrogenated oils such as vanaspati should be avoided.

The National Institute of Nutrition has done extensive studies on the subject and concluded that the best combination is mustard and *til* oils in a ratio of 3 : 1 (three parts mustard, one part *til* oil).

Rice bran oil is another good choice as it is also rich in the Vitamin-E group antioxidants as tocopherol, oryzanol and tocotrienol, all of which fight cancer.

Essential fatty acids come from the omega-3 and omega-6 families, and play a role in our body's inflammatory response. Omega-6 fatty acids is found abundantly in our diet (dairy products, meats, poultry, corn and sunflower oils), but omega-3 fatty acids is found in good amounts in fish and nuts such as walnut.

“Mustard and olive oils are good vegetable sources of omega-3 fatty acids, so they must be included in the diet. In fact, I ask all my patients to keep changing their cooking oil every three months or use a combination of three to four oils to get the health benefits of all of them”, says Kasliwal.

Now complete the following statements :

- (a) Oils that one should strictly avoid are ____.
- (b) The best combination of oil is ____.
- (c) The oil that is rich in the Vitamin-E group antioxidant is ____.
- (d) The antioxidants that fight cancer are ____.
- (e) Essential fatty acids come from ____.
- (f) ____ is abundantly found in dairy products, meats, poultry, corn and sunflower oils.
- (g) Omega-3 fatty acids is found in ____.
- (h) ____ are good vegetable sources of omega-3 fatty acids.
- (i) Dr. Kasliwal's advice to his patients is to ____.
- (j) Extensive studies on the subject of best cooking oils have been done by ____.

14. Study the chart given below and answer the questions that follow :

Colon (large intestine) cancer facts

Colon cancer is one of the most common types of cancer in both men and women. It is very treatable, if caught early.

How tumors begin

Normal tissue forms a polyp projecting from colon wall

Over time, polyp becomes a tumor

Tumor stages

Stage 0	Stage I	Stage II	Stage III	Stage IV
Cancer has not grown beyond inner layer of colon wall	Grown to outer layer of wall	Tumors is through wall, not spread to lymph nodes	Spread to lymph nodes	Cancer spreads to distant sites in body, such as liver or lung

What body parts

Colon, or colorectal, cancer affects colon and rectum

Risk factors

Age, family history of colon cancer, patients with ulcerative colitis or Crohn's disease

- (a) Is colon cancer treatable? 1
- (b) How does a tumor begin? 1
- (c) Which parts of colon get affected by the colon cancer in its initial stages? 1
- (d) Name the parts of body that get affected when colon cancer enters an advanced stage. 1
- (e) What are the factors that are likely to cause colon cancer? 2

15. Read the following statements and tell whether they are *True* or *False* : 4

- (a) Meat and cheese are the only source of protein.
- (b) Malnutrition means an imbalance of the various constituents.
- (c) Overheating of oils during cooking is harmful.
- (d) Deficiency of Vitamin C causes night blindness.

13. Study the information given below about HOTEL SEA BREEZE and answer the questions that follow :

HOTEL SEA BREEZE

SPECIAL SERVICES

Tavern Bar and Restaurant

Offers superb cuisine — Indian, Chinese and Continental Band in attendance

Garden Park Restaurant and Bar

Coffee Shop for Quick Lunches, Snacks, Tea/Coffee, offers Indian, Continental and Tandoori delicacies

Gold Room

Banquet Hall for large gatherings

Ball Room

Convention Hall where conferences can be arranged. It can seat 500 persons

Raja Room

Ideal for small meetings for 35 to 40 persons

Tennis Court

Well-maintained Hard Court with tennis marker in attendance

Swimming Pool

Situated — amidst picturesque surroundings under palm trees, perfect place for relaxation

- (a) Which room in HOTEL SEA BREEZE would be suitable for the following events? 3
- (i) Holding a board meeting of not more than thirty members
 - (ii) Organizing a conference in which about four hundred delegates are expected to participate
 - (iii) Hosting a wedding reception
- (b) What is the speciality of the swimming pool of HOTEL SEA BREEZE? 2

- (c) What are the recreational facilities provided in HOTEL SEA BREEZE? 2
- (d) If you were to stay in HOTEL SEA BREEZE, in which restaurant would you prefer to take your meals? Give reasons. 2
- (e) Write your impression about HOTEL SEA BREEZE. 1

14. Match the requests in *Column—I* with their corresponding replies in *Column—II* : 6

Column—I

Column—II

- | | |
|---|---|
| (a) Could you give me Mr. Ram Anand's extension number? | (i) I am sorry. He isn't in the office. |
| (b) I am Shanti Devi. I would like to book an air ticket to Mumbai by tomorrow morning flight. Could you help me? | (ii) Let me check the booking situation. Yes, that will be alright. |
| (c) How much would that cost? | (iii) Go along the corridor. Turn right, the swimming pool is right there. |
| (d) May I speak to Shri Shanti Swaroop please? | (iv) It will cost Rs 6,920 only. |
| (e) Could you tell me where the swimming pool is? | (v) I am sorry. I don't have it. |
| (f) Could you extend my booking for three more days? | (vi) Let me check the chart please. Well, you are lucky. There is only a single seat available. |
| | (vii) Yes, till 5 o'clock only. |

15. Consult the 'early morning call sheet' given below and answer the questions that follow :

4

EARLY MORNING CALL SHEET			
<i>Sl. No.</i>		<i>Time</i>	<i>Room No.</i>
1.	Wants tea + newspaper	6.30	157
2.	Wants coffee	7.45	244
3.	Wants tea + newspaper	7.30	178
4.	Tea only	7.45	318
5.	Coffee only	7.15	249
6.	Tea only	6.00	150
7.	Coffee only	5.30	350
8.	Coffee only	6.15	120
.....			
.....			
.....			

- (a) Tell the room numbers of the guests who want a cup of coffee with the wake up call.
- (b) Tell the room numbers of the guests who want to be woken up after 7.30.
- (c) Tell the room numbers of the guests who want to be woken up before 6.30.
- (d) Tell the room numbers of the guests who want a cup of tea and a newspaper with the wake up call.

OPTION-III

(E.S.P. OFFICE USE)

13. Read the following statements and tell whether they are *True* or *False* :

10

- (a) While writing a report, it is essential to give one's point of view.
- (b) While writing a resume, one should study the kind of job one is applying for.

- (c) By being punctual for an interview, one may give the impression that one is out of job.
- (d) A candidate who makes tall claims, creates a favourable impression.
- (e) Memo is an informal written or typed message to someone in the same office or organization.
- (f) While writing a memo, care should be taken to state the subject clearly and precisely.
- (g) While drafting letters of complaint, one should give relevant references and details.
- (h) While writing a letter of enquiry, one should be very clear and specific.
- (i) One of the main aims of an interviewer is to assess the candidate's family background.
- (j) It is important to have good communication skills to be successful at your workplace.

14. Write a memo to Mrs. Shobha Gupta, the Assistant Manager, Film Corporation, Noida City, in response to her request for three months leave. You are Senior Manager, Film Corporation, Noida City.

15. Write an e-mail to Divinity Travels, (www.divinitytravels@hotmail.com), asking them to cancel your air ticket to Ajmer and the hotel accommodation they had booked for you.

This Question Paper contains Section–A 16 + Section–B 5/5 questions.

Time : 3 Hours]

[Maximum Marks : 100

- Note : (i) This Question Paper consists of *two* Sections, viz., ‘A’ and ‘B’.
(ii) All the questions from Section ‘A’ are compulsory.
(iii) Section ‘B’ has two options. Candidates are required to attempt questions from *one option* only.
(iv) Marks are indicated against each question.

SECTION–A

1. Read the extracts given below and answer the questions that follow :

- (a) Papa, my grandmother is semi-literate. Yet she is at peace with her pots, pans, her flowers and garden, her Bhagvat Gita and scriptures. My mother, highly qualified, is highly strung, tense and nervous. Do you think literacy makes us restless, afraid and frustrated?

Oh papa, last week, my rose plant almost died. Some pests. I asked my Biology teacher what I should do to save it. And she was cross. She said, “Go ask the guy who keeps gardening things. He’ll tell you.” We learn about pesticides but do not know how to use them.

... what matters to me is that my rose plants remain healthy; when there is a fuse in my house, I should know how to do something about it.

- (i) Why does the writer refer to his grandmother’s education? 1
(ii) How does the grandmother pass her time? 1
(iii) What should be the role of literacy in the life of any one? 1
(iv) Why did the Biology teacher of the writer fail to help the writer? 1

OR

As might be expected, in the beginning it was tough for all of us, for mother, my father, for my three sisters and my brother, and for me too. The illness had left me weak. The servants avoided me as though I were an evil eye personified. My sisters treated me with care, as though I were a fragile doll, and mother wept. My father, who was a doctor in the public health service, was grateful that I had got prompt and good medical treatment, for delay would have affected my mind or endangered my life. But he, like others, had no hope.

- (i) What was the illness of the writer? Why was his father worried? 1

(ii) What shows that the writer's mother and sisters were quite concerned about the writer's illness?

(iii) What would have been the condition of the writer if prompt treatment was not given to him?

(iv) How did the servants react to the writer's illness?

(b) Cricket, to use a cliché, is in my blood. My father was a good club cricketer in his days and a keen student of the game. Even now we have interesting discussions on various aspects of the game and I have found his advice invaluable in the development of my career. And as I have already said, I have had the privilege of having a cricketing mother, who helped me to take the first steps in the game I have come to love. My uncle, Madhav Mantri, who played for India in four 'official' tests, though not very successfully, was a force to reckon with in first class games.

(i) What are the two facts which prove the truth of the writer that cricket was in his blood?

(ii) How does the writer pay his tribute to his father about his present status in the field of cricket?

(iii) What is creditable about Madhav Mantri?

(iv) Which word in the text given above means similar to recognize/consider?

OR

"For the sake of your izzat," said Bholi, "I was willing to marry this lame old man. But I will not have such a mean, greedy and contemptible coward as my husband. I won't, I won't, I won't."

"What a shameless girl! We all thought she was a harmless dumb cow."

Bholi turned violently on the old woman, "Yes, Aunty, you are right. You all thought I was a dumb driven cow. That's why you wanted to hand me over to this heartless creature. But now the dumb cow, the stammering fool, is speaking. Do you want to hear more?"

(i) Why was Bholi called a shameless girl?

(ii) Why was Bholi so upset and angry?

(iii) Why did Bholi refuse to marry the man proposed to marry her?

(iv) Which word in the extract means 'not deserving any respect at all'?

2. Answer the following questions in about 30–40 words each (any three) : 2×3=6
- (a) How is wind energy derived?
(*Fuel of the Future*)
- (b) How did Dr. Benson realize that he had ill-treated Evans?
(*A Case of Suspicion*)
- (c) Aradhana wanted to know the truth. To what truth did she refer? Why?
(*I must know the Truth*)
- (d) The Intruder in the play *If I were You* had gathered maximum information about Gerrard. Why did he do so?

3. Answer the following question in about 60 words : 6

How did Baldeo face the tiger in the tunnel? What was its result?

(*The Tiger in the Tunnel*)

OR

How did Western invasion affect India?

(*India, her Past and Future*)

4. Read the following extract and answer the questions that follow :

Where the mind is without fear
and the head is held high;
Where knowledge is free;
Where the world has not been broken up
into fragments by narrow domestic walls;

- (a) To which sociopolitical situation does the poet refer? 2
- (b) What does the poet mean by imagining the world around with 'knowledge free'? 1
- (c) To what domestic walls does the poet refer? Why does he aspire for that? 2

OR

The peasants came like swarms of flies
And buzzed the name of God a hundred
Time to paralyse the Evil one.

- (a) Why did the peasants come? 1
- (b) Why did they buzz the name of God a hundred time? 2
- (c) What expression has been used by the poet to show that the number of the peasants present at the site was quite big? What does it suggest? 2

5. Read the passage given below and answer the questions that follow :

Formal education in India is showing up dismal pictures in every part of the country. If it alienates children from their roots by supplying irrelevant information, in other instances, it produces zombies who cannot think for themselves. Educationists and NGOs across the country are working to find solutions to repair the system. Varying from the need to make education 'fun', to devising a relevant syllabus, efforts are on. Tucked away in the hills of Kumaon, is an institution meant exclusively for women that offers a ready answer.

It is a steep up hill climb from Kausani's market area. The skies appear a little closer, the vegetation increases and tigers become a common sight they say. Even higher, where clouds come to rest, is a small unassuming complex — the Lakshmi Ashram founded by Sarla Behn. All set to turn 50 this year, the Ashram has been harnessing the potential of the women at Kumaon.

Complete the following using the information contained in the passage : $\frac{1}{2} \times 8 = 4$

Formal Education :

(a) Drawbacks :

(i) —

(ii) —

(b) Agencies involved :

(i) —

(ii) —

(c) Role of the agencies :

(i) —

(ii) —

(d) Role of Lakshmi Ashram :

(i) —

(ii) —

6. Read the passage given below and answer the questions that follow :

The story of human communication can be traced to the times when man had just evolved from his ape-like ancestors. As time passed, man became skilled in the use of tools to hunt and gather food. He learned to shape effective tools such as the axe, knife and the spear. Their sharp edges were earlier made of flint. Subsequently, bronze or iron was used for the purpose. In the process of making and using such tools, man learnt to control the movements of hand and fingers.

These skills provided him with a means to express his inner feelings. He began by drawing pictures on the walls of caves in which he lived. An example of such drawings is the Bhimbetka caves in Madhya Pradesh. Among the other known cave-drawings are those at Covalaras (in Northern Spain) which depict a group of deer that the early men hunted for their meat and skin. These pictures could have been drawn to teach children how to approach a deer during a hunt or just to brighten up homes. These drawings communicate to us the kind of life our ancestors led over 15000 years ago.

- (a) What are the two stages of evolution of man mentioned in the passage? 2
- (b) To what two skills of man does the writer refer? 2
- (c) Why did man start drawing pictures? 1
- (d) What information do the Covalaras caves give us about our ancestors? 1
- (e) Which words in the passage mean similar to the following? 2
- (i) Grown (Para 1)
- (ii) Afterwards (Para 1)

7. Read the passage given below and answer the questions that follow :

J. C. Bose had realized that there was similarity in the behaviour of lifeless and living things. He said plants and metals had a life of their own and could become 'tired', 'depressed' or 'happy'. People laughed at him. They didn't take him seriously.

Bose knew he was right and proved it. To begin with he designed and built a machine which recorded his findings with maximum exactness. This was the 'crescograph', the amazing instrument which records the growth of plants. It magnifies the movement of plant tissues ten thousand times and can record the reaction of plants to manures, noise and other stimuli. The crescograph proved that Bose had not been wrong. It showed that plants have hearts and are capable of feeling. The crescograph indicated that plants have a keen sight and react to rays of light and wireless waves. The machine proved that plants have a special sense which tells them of the approach of a stranger.

Bose had to struggle a lot to convince people because people held on to their belief and did not like to change them. He proved successfully that the animal, vegetable and mineral kingdom were one and had a great deal in common.

- (a) What did J. C. Bose think and prove about the similarity in the behaviour of lifeless and living things? 2
- (b) What did the machine designed and built by J. C. Bose prove? 2

(c) Why is crescograph called the amazing instrument? 2

(d) Which words in the passage mean similar to the following? 1+1=2

(i) Very surprising

(ii) To make something look bigger than it really is

8. Make a summary of the following passage in about 100 words : 5

The word 'depressed' in common usage means sad, frustrated, fed up, bored up and pessimistic. The mood of a depressed person is much lower at his or her best moments than the mood of the normal person at his or her worst. Depression is a state of mind. It is specially a mental disorder characterized by a lowering of the individual's vitality, his mood, desires, hopes, aspirations and of his self-esteem.

Depression arising out of environmental factors is called reactive depression whereas depression arising out of some biochemical changes in the brain is called endogenous depression. If depression is mild or moderate and the individual is in touch with his surroundings, it is known as neurotic depression. If the individual is severally disturbed and is not able to comprehend what is happening around, such a state is called psychotic depression.

Old age is one of the stages of human development, where a person attains wisdom, maturity, social and economic stability with social recognition and emotional fulfilment. Generally, societies show a great respect and consideration for the aged. In ancient times old people were considered as the guiding stars in Indian families, since they were symbols of tradition, respect, wisdom and experience. In primitive, ancient and medieval cultures, old persons had a recognized social role. They were of great value because they could impart knowledge and skill and were not perceived as problems.

Presently, the situation has changed resulting into degradation of their status and authority. The existence of the elderly as an integral part of the family is being uprooted. These changes bring about depression in older people.

9. Fill in the blanks in the following sentences with appropriate passive form of the verbs given in brackets : 3

In the first cricket test match against England highest runs (a) — (score) by Tendulkar. Another century (b) — (hit) by him. Maximum wickets (c) — (take) by Bhajji.

10. Fill in the blanks in the following sentences with appropriate form of the verbs given in brackets :

Most of us (a) — (believe) in God's supremacy. One of the young boys once (b) — (challenge) His power. He (c) — (kill) a bird and (d) — (wait) for Him to grant second life to the bird.

11. Combine the following pairs of sentences using the connectors given against each pair :

(a) (i) We shall play a friendly hockey match with St. Andrews Club.
(ii) Our Club Secretary informed us.
(that)

(b) (i) I have not submitted my assignments to NIOS.
(ii) I was not well for more than two months.
(because)

(c) (i) We have bought a new house.
(ii) It has been constructed recently.
(which)

(d) (i) I got an offer to join a new office at Agra.
(ii) I packed up to join immediately.
(as soon as)

12. Read the following dialogue between two friends. Complete the passage given below based on the dialogue as reported by someone who was listening to the conversation :

Aditya : How was your first stage performance?

Arnav : It was a wonderful experience.

Avik told that Aditya (a) —

Arnav told him (b) —

13. Write a paragraph of about 100 words on any one of the following topics :

(a) When Mumbai was attacked by the terrorists!

(b) My first journey to a hill station/coastal city/foreign country/city of historical importance!

(c) When I was awarded a prize!

14. Last week you had bought a motorcycle from Hero Honda Co., Alwar (Rajasthan). It has developed some problem in petrol tank. Write a letter to the Manager (Public Relations) to look into your complaint and do the needful. You are Raghav Chitre, Vivek Vihar, Delhi-92.

15. The following passage has *seven* mistakes of spelling, use of inappropriate words and incorrect grammar. Spot the errors and write the corrections in your answer-book as shown below. One is done for you as an example :

Yesterday I decide to by a motorbike. I contacted the local dealer for the incentive. He will allow a 10% discount in the actual price. I was happy for these.

	ERROR	CORRECTION
Example :	1. decide	1. decided
	2.	2.
	3.	3.
	4.	4.
	5.	5.
	6.	6.
	7.	7.

16. Read the following passage carefully. Make notes in points only, using appropriate headings and subheadings. Also use at least two recognizable abbreviations :

Oils of many kinds play a very important part in the life of each of us. If your skin is sunburnt, rub some of oil into it. Is your hair too dry? Put oil on it. Oil your bicycle to make it go well. Keep a sufficient quantity of oil in your motor car engine or you will spoil it. Yes, oil is important in many ways, but the kinds of oil which we use for different things may have different origins. No one would like a dinner cooked in engine-oil, and no one should put vegetable oil into a motor car.

There are three main groups of oils, animal, vegetable and mineral. Great quantities of animal oil come from whales, those enormous creatures of the sea which the largest remaining animals in the world. To protect the whale from the cold of the Arctic sea, nature has provided with a thick covering of fat called blubber. When the whale is killed, the blubber is stripped off and boiled down, either on board ship or on shore. It produces a great quantity of oil which can

be made into food for human consumption. A few other creatures yield oil, but none so much as the whale. The livers of the cod and halibut, two kinds of fish yield nourishing oil. Both cod liver oil and halibut oil are given to sick children and other invalids who need certain vitamins.

Vegetable oil has been known from very old times. No household can get on without it, for it is used in cooking. Perfumes may be made from the oils of certain flowers. Soaps are made from vegetable and animal oils.

SECTION-B

Note : (i) Attempt any *one* option.

(ii) All the questions should be attempted from the *same* option.

OPTION-I

(ENGLISH FOR RECEPTIONISTS)

17. Read the following conversation and write a message accordingly :

- (a) Caller : Is it 9810447601?
- (b) Receptionist : Good morning. Yes, you're right. This is Sarvadhik Security Services, Jaipur. May I know who is calling?
- (c) Caller : This is A. R. Rahman, Dy. G.M., General Securities Ltd., Ajmer. Could I talk to your P.R.O.?
- (d) Receptionist : Sorry Mr. Rahman. Our P.R.O. is busy in a meeting with G.M. Could I take a message for her?
- (e) Caller : That's all right. She may contact me on 037496711 at Hotel Mansingh in connection with arranging a security team for our concern within a week. We had been waiting for confirmation for more than 3 weeks.
- (f) Receptionist : I'm sorry for it. I'll convey to her. She should be back to you by the end of the day. Hope it is not too late to respond!
Anything else? Thanks for calling.

(g) Caller : Thank you indeed. I'll wait for her call.

<u>Telephone Message Form</u>	
Message for _____	
From _____	Time : _____ Date : _____
Phone No. : _____	
Message : _____	

Taken by _____	

18. What four essential pieces of information should the receptionist have? $\frac{1}{2} \times 4 = 2$

19. Mention four important forms and documents should a receptionist have readily available. $\frac{1}{2} \times 4 = 2$

20. What is the utility (state one) of maintaining a call register? 1

21. Write responses to the following questions put forth by the occupants in a hotel : $1 \times 6 = 6$

(a) Can I book an ISD call from my room?

Ans. : —

(b) When can I checkout today?

Ans. : —

(c) Is internet service available in the rooms in the rear block?

Ans. : —

(d) Are the occupants allowed to dine out?

Ans. : —

(e) Should the management not provide breakfast as complimentary item?

Ans. : —

(f) Will your hotel van drop the occupants at the International Airport as per their flight schedule?

Ans. : —

OPTION-II

(E.S.P. FOR OFFICE USE)

17. What do the following statements in a meeting mean to the members present? 2

(a) Let's call it a day.

(b) Shall we discuss further later?

18. Write a memo to the I/c, Security about neglect of duties by the security staff. State consequences. You are Director, Administration, NIOS, Noida. 2

19. Write an e-mail to Mr. Rajeev Juneja, Head of Sales, Nucleus Softwares, Noida about your inability to send your company's quotations for printing letterheads of his organization. You are Raghav Verma, Manager, Apex Printers, Chawri Bazar, Delhi. 1

20. Write a letter to the Manager, Swastik Electronics, Madhu Vihar, I. P. Extn., Delhi, complaining that the computers supplied (6 in number) don't have the stickers of the manufacturing company. Ask for redressal. You are Manager, Sales, Bharat Electronics, Sarojini Nagar, New Delhi. 4

21. You were to conduct an interview for selection of teachers in English. Suggest four questions you would like to ask for the same. 6

★ ★ ★