

PG-527**MSY-6****M.Sc. DEGREE EXAMINATION – JUNE 2008.****(AY 2003-04 to CY 2005)****Psychology****Second Year****ORGANIZATIONAL BEHAVIOUR****Time : 3 hours****Maximum marks : 75****PART A — (3 × 5 = 15 marks)****Answer any THREE questions.****Answer for each question not to exceed 1 page.**

1. What does the basic concept Desire for involvement mean?
2. Differentiate Manager and Leader.
3. What are the objectives of communication in an organization?
4. Differentiate Formal and Informal Groups.
5. Define Conflict.

PART B — (4 × 15 = 60 marks)

Answer any FOUR questions.

Answer for each question not to exceed 4 pages.

6. Critically analyse the various Theories of Organizational Behaviour.
 7. Discuss the Theories of Organizational Motivation.
 8. Explain the communication process.
 9. Describe the stages of Group Development.
 10. Highlight the factors that cause Job Stress.
 11. How can conflicts be managed effectively?
 12. Illustrate the steps involved in Team Building.
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