

PG-951

MSY-6

M.Sc. DEGREE EXAMINATION – JUNE 2010.

Second Year

(AY 2003-04 to CY 2005 batches only)

Psychology

ORGANIZATIONAL BEHAVIOR

Time : 3 hours

Maximum marks : 75

PART A — (3 × 5 = 15 marks)

Answer any **THREE** questions.

Each answer not to exceed 1 page.

1. Describe the nature of organization.
2. Enlist the conditions of effective leadership.
3. List down the conflicts between organizations and individuals.
4. Give an account of the problems associated with formal organizations.
5. Bring out the need for employee counselling.

PART B — (4 × 15 = 60 marks)

Answer any FOUR questions.

Each answer not to exceed 4 pages.

6. Critically analyse the various models of organizational behavior.
7. Explain the approaches to leadership.
8. Discuss the nature of interpersonal behavior in organizations.
9. Identify the system factors in the management of formal group.
10. Describe the two dimensional model of conflict response.
11. Illustrate Kurt Lewin's 3-step change model. Explain the types of resistance to change.
12. How does organization's culture form and change? Explain.