

PG-718**MSY-23**

**M.Sc. DEGREE EXAMINATION —
JANUARY, 2009.**

Second Year

Psychology

HUMAN RESOURCE MANAGEMENT

Time : 3 hours

Maximum marks : 75

**Answer for 5 marks questions should not exceed
2 pages.**

**Answer for 15 marks questions should not exceed
5 pages.**

PART A — ($3 \times 5 = 15$ marks)

Answer any THREE questions.

1. Distinguish between recruitment and selection.
2. State the meaning and purpose of performance appraisal.
3. Explain the meaning and importance of collective bargaining.

4. Describe the types of employee separations.
5. 'Quality circle is a method of participative management' - Substantiate.

PART B — (4 × 15 = 60 marks)

Answer any FOUR questions.

6. Describe the nature of human resource management and explain its scope.
7. Bring out the significance of training and types of training given to employees.
8. Outline the meaning and importance of human resource planning.
9. Define job evaluation and explain the methods of job evaluation.
10. Give a detailed account on the meaning, purpose and types of promotions.
11. Enumerate the types of communication and explain their importance to organizations.
12. Give a detailed account on working conditions and work environment.
