

PG-962

MSY-23

**M.Sc. DEGREE EXAMINATION –
JUNE 2010.**

Second Year

Psychology

HUMAN RESOURCE MANAGEMENT

Time : 3 hours

Maximum marks : 75

PART A — (3 × 5 = 15 marks)

Answer any THREE questions.

Each answer not to exceed 1 page.

1. State the innovative external recruiting methods.
2. Write a brief note on job analysis.
3. Enlist the types of rewards.
4. What are the general guidelines in administering discipline?
5. Enumerate the mechanics to promote upward communication.

PART B — (4 × 15 = 60 marks)

Answer any FOUR questions.

Answer for each question should not exceed 4 pages.

6. Analyse the needs forecasting in Human Resource Planning.
7. Explain the process of selection.
8. Give suggestions to improve the methods of performance appraisal.
9. Describe the formal employee training methods.
10. Critically analyse the expectancy theory of motivation.
11. Discuss the various disciplinary actions.
12. How can work environment be improved? Explain.
