

**MASTER'S IN TOURISM MANAGEMENT**

**Term-End Examination**

**December, 2007**

**MTM-2 : HUMAN RESOURCE PLANNING  
AND DEVELOPMENT IN TOURISM**

*Time : 3 hours*

*Maximum Marks : 100*

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**Note :** Attempt any **five** questions in about 600 words each.

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1. Write an essay on Human Resource Audit. 20
  
2. What do you understand by task analysis ? Can this be used as a supervisory tool ? 20
  
3. What do you understand by Job Evaluation ? Discuss its scope. 20
  
4. Discuss the importance of Human Resource Development in service industry, with examples. 20
  
5. Write about 300 words each on any **two** of the following : 10+10
  - (i) Human Resource Planning
  - (ii) Manpower Forecasts
  - (iii) Job Analysis

- 6.** Discuss the significance of Computer applications in Human Resource Management, with suitable examples. 20
- 7.** Discuss the various HRD mechanisms. 20
- 8.** Discuss the objectives of Human Resource Accounting. What role does information play in this ? 20
- 9.** Discuss the uses of Job Description. How is it linked to Job Analysis ? 20
- 10.** As a manager of a small tourism related business, what kind of Human Resource Planning would you adopt ? 20