

**MASTER OF ARTS (PUBLIC
ADMINISTRATION)**

Term-End Examination

June, 2007

MPA-012 : ADMINISTRATIVE THEORY

Time : 3 hours

Maximum Marks : 100

Note : Answer **five** questions, selecting at least **two** questions from each section, in 500 words each.

SECTION I

1. Discuss the scope and importance of Public Administration in the new millennium. 20
2. Explain the characteristics of formal and informal organisations and bring out the principles of organisations. 20
3. Discuss the basic principles of Scientific Management. Do you think these principles are relevant in present day administration ? 20

4. Comment briefly in around 300 words on each of the following : 20
- (a) “There is no principle in industrial organisations that is not to be found in all other spheres.”
 - (b) Herbert Simon calls the principles of administration as proverbs occurring in mutually contradictory pairs.
5. Critically evaluate Chris Argyris’ views on human personality and its impact on the working of organisation. 20

SECTION II

- 6.** Write short notes in around 300 words on each of the following : 20
- (a) The impact of motivational theories of Abraham Maslow and Frederick Herzberg on organisational processes.
- (b) Analysis of the impact of Victor Vroom's Expectancy theory on organisational processes.
- 7.** The closed and open systems approaches are two sides of the same coin. Discuss. 20
- 8.** What do you understand by learning organisations ? Bring out the difference between traditional and learning organisations. 20
- 9.** Evaluate the emergence and growth of New Public Administration. 20
- 10.** Discuss the genesis and impact of New Public Management Perspective. 20