

B

MS-01

**M.B.A. (First Year)/DIM EXAMINATION,
December, 2008**

MANAGEMENT FUNCTIONS AND BEHAVIOUR

Paper MS-01

(Management Functions and Behaviour)

Time allowed : Three hours

Maximum marks : 70

*Attempt any five questions. All
questions carry equal marks.*

1. What are different skills that an effective manager must possess ? Are all these skills equally important ? How ?
2. Write a critical note on 'Social Responsibility of Management.'
3. Decision-making is the primary task of a manager." Explain and discuss the process of decision-making.

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4. Discuss and explain various ways by which the effectiveness of the MBO process can be improved.
5. Describe the sources of organisational conflict. Discuss the impact of conflict.
6. What are the factors that increase resistance to change ? Suggest the steps that can be taken to contain this resistance and manage the same effectively.
7. What do you mean by media and channels of communication ? What a manager should do to make his communication effective ? Describe.
8. "Planning is fundamentally choosing." Explain and discuss the importance of planning.
9. Which are the different theories of leadership ? Which theory seems to justify the leadership of a democratic country like India ?
10. Define the concept of 'group'. Differentiate between informal group and formal group. Discuss the managerial role in dealing with informal groups.