

Roll No.....

Total No. of Questions : 07]

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Paper ID [MB102]

(Please fill this Paper ID in OMR Sheet)

MBA (Sem. -1st)

ORGANISATIONAL BEHAVIOUR (MB - 102)

Time : 03 Hours

Maximum Marks : 60

Instruction to Candidates:

- 1) Section - A is **Compulsory**.
- 2) Attempt any **Four** questions from Section - B.

Section - A

Q1)

(10 × 2 = 20)

- a) Define Attitudes.
- b) Define Perception.
- c) What is personality.
- d) What do you mean by life positions. *more are*
- e) What are the five levels of need hierarchy as identified by Maslow?
- f) Define Crisis management.
- g) What is meant by values?
- h) What are the features of learning organization?
- i) Explain the meaning of innovation.
- j) What are factors contributing to organizational effectiveness?

Section - B

(4 × 10 = 40)

- Q2) (a) How are attitudes formed? Explain.
- (b) Suggest ways to enhance Satisfaction among employees.

- Q3) (a) What are the various cause of conflict in organizations?
- (b) Write a note on power and politics in organisations.

Q4) (a) Explain the concept of emotional intelligence.

(b) Explain various group decision making techniques.

Q5) Critically examine various styles of leadership with suitable illustrations.

Q6) Define Motivation. Discuss salient features of Herzberg's theory of motivation with suitable illustrations.

Q7) Write notes on :

(a) Disciplines contributing towards Organisational Behaviour.

(b) Challenges and opportunities for Organisational Behaviour.