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Total No. of Questions: 09]

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Paper ID [IT404]

(Please fill this Paper ID in OMR Sheet)

B.Tech. (Sem. - 7th/8th)

E - SERVICES (IT - 404)

Time: 03 Hours

Maximum Marks: 60

Instruction to Candidates:

- Section A is Compulsory.
- Attempt any **Four** questions from Section B. 2)
- Attempt any **Two** questions from Section C. 3)

Section - A

Q1)

 $(10 \times 2 = 20)$

- a) What do you mean by E-currency?
- b) State any two advantages of online trading.
- c) Mention any two advantages of electronic payment system.
- d) What is role of an accountant in an organisation?
- Explain production concept of Marketing.
- What is signature coding? f)
- Define Marketing.
- Explain demographic segmentation.
- Expand SWOT. i)
- What are the 4P's of Marketing? i)

 $(4 \times 5 = 20)$

- Q2) What are E-financial transactions? Explain giving examples. Also state their advantages.
- Q3) Explain, with examples, how E-marketing has impacted insurance domain.
- Q4) With the advent of Internet the marketing has changed across products, physical distribution and promotion. Comment.
- Q5) Elaborate the marketing planning carried out at different levels of the organisation.
- Q6) Define Advertising. What are steps involved in developing an advertising program.

Section - C

 $(2 \times 10 = 20)$

- Q7) What do you mean by segmentation and targeting? Explain by taking few examples.
- Q8) Elaborate the Robertson and Altman's model.
- Q9) Online Trading of stocks has been increasing over the last few years. What are reasons behind this phenomenon? Also explain the key issues involved in Online Trading of stocks.

