

Bank PO Paper For Computer General Awareness 2010

1. In a survey of more than 500 companies and government agencies, _____ percent detected computer security breaches.

- A. 20
- B. 75
- C. 85
- D. 99

Answer: C

2. The survey showed that these businesses lost more than _____ due to security breaches.

- A. \$100,000 each
- B. \$377 million
- C. five employees each
- D. \$1 million

Answer: B

3. The typical computer criminal is a(n):

- A. young hacker.
- B. trusted employee with no criminal record.
- C. trusted employee with a long, but unknown criminal record.
- D. overseas young cracker.

Answer: B

4. The majority of computer crimes are committed by:

- A. hackers.
- B. insiders.
- C. overseas criminals.
- D. young teenage computer geniuses.

Answer: B

5. The common name for the crime of stealing passwords is:

- A. spooling.
- B. identity theft.
- C. spoofing.
- D. hacking.

Answer: C Reference: Theft by Computer

6. Collecting personal information and effectively posing as another individual is known as the crime of:

- A. spooling.
- B. identity theft.
- C. spoofing.
- D. hacking.

Answer: B

7. Malicious software is known as:

- A. badware.
- B. malware.
- C. maliciousware.
- D. illegalware.

Answer: B

8. A program that performs a useful task while simultaneously allowing destructive acts is a:

- A. worm.
- B. Trojan horse.
- C. virus.
- D. macro virus.

Answer: B Moderate

9. An intentionally disruptive program that spreads from program to program or from disk to disk is known as a:

- A. Trojan horse.
- B. virus.
- C. time bomb.
- D. time-related bomb sequence.

Answer: B

10. In 1999, the Melissa virus was a widely publicized:

- A. e-mail virus.
- B. macro virus.
- C. Trojan horse.
- D. Time bomb.

Answer: A

11. What type of virus uses computer hosts to reproduce itself?

- A. Time bomb
- B. Worm
- C. Melissa virus
- D. Macro virus

Answer: B

12. The thing that eventually terminates a worm virus is a lack of:

- A. memory or disk space.
- B. time.
- C. CD drive space.
- D. CD-RW.

Answer: A

13. When a logic bomb is activated by a time-related event, it is known as a:

- A. time-related bomb sequence.
- B. virus.
- C. time bomb.
- D. Trojan horse.

Answer: C

14. A logic bomb that was created to erupt on Michelangelo's birthday is an example of a:

- A. time-related bomb sequence.
- B. virus.
- C. time bomb.
- D. Trojan horse.

Answer: C

Computer Knowledge Questions

1. If a word is typed that is not in Word's dictionary, a ____ wavy underline appears below the word.

- (A) red
- (B) green
- (C) blue
- (D) black
- (E) None of these

Ans (A)

2. The ____ button on the quick access Toolbar allows you to cancel your recent commands or actions.

- (A) Search
- (B) Cut
- (C) Document
- (D) Undo
- (E) None of these

Ans (D)

3. In Excel, any set of characters containing a letter , hyphen, or space is considered ____

- (A) a formula
- (B) text
- (C) a name
- (D) a title
- (E) None of these

Ans (B)

4. ____ Software allows users to perform calculations on rows and columns of data.

- (A) Word processing
- (B) Presentation graphics
- (C) Database Management Systems
- (D) Electronic Spreadsheet
- (E) None of these

Ans (C)

5. A ____ represent approximately one billion memory locations.

- (A) kilobyte
- (B) megabyte
- (C) gigabyte
- (D) terabyte
- (E) None of these

Ans (C)

6. ____ cells involves creating a single cell by combining two or more selected cells.

- (A) Formatting
- (B) Merging
- (C) Embedding
- (D) Splitting
- (E) None of these

Ans (B)

7. The operating system is the most common type of ____ software.

- (A) communication

- (B) application
- (C) system
- (D) word-processing
- (E) None of these

Ans (C)

8. When you quickly press and release the left mouse button twice, you are _____

- (A) Primary-clicking
- (B) pointing
- (C) Double-clicking
- (D) Secondary-clicking
- (E) None of these

Ans (C)

9. The horizontal and vertical lines on a worksheet are called _____

- (A) cells
- (B) sheets
- (C) block lines
- (D) gridlines
- (E) None of these

Ans (D)

10. To delete an incorrect character in a document, _____ to erase to the right of the insertion point.

- (A) press the left mouse key
- (B) double-click the right mouse key
- (C) press the BACKSPACE key
- (D) press the delete key
- (E) None of these

Ans (D)

11. The operating system does all of the following EXCEPT:

A provide a way for the user to interact with the computer.

B manage the central processing unit (CPU).

C manage memory and storage.

D enable users to perform a specific task such as document editing.

Ans (D)

12. During the boot process, the _____ looks for the system files.

- A CD
- B. BIOS
- C. CPU
- D. DVD

Ans (B)

13. _____ are lists of commands that appear on the screen.

- A GUIs
- B Icons
- C Menus
- D Windows

Answer: C

14. _____ is the ability of an operating system to control the activities of multiple programs at the same time.

- A Multitasking
- B Streamlining

- C Multiuser
- D Simulcasting

Answer: A

15. The unique signal, generated by a device, that tells the operating system that it is in need of immediate attention is called an:

- A action.
- B event.
- C interrupt.
- D activity.

Answer: C

16. The operating system controls access to the processor by assigning a(n) _____ to each task requiring the processor's attention.

- A CPU
- B slice of time
- C stack
- D event

Answer: B

17. The blocks of code, included in the operating system, that software applications interact with are known as:

- A application programming interfaces (APIs).
- B complimentary metal-oxide conductors (CMOS).
- C device drivers.
- D bootstrap loaders.

Answer: A

18. MS-DOS is a _____ operating system.

- A point-and-click
- B user-friendly
- C command-driven
- D Mac

Answer: C

19. An interrupt handler is a(n):

- A location in memory that keeps track of recently generated interrupts.
- B peripheral device.
- C utility program.
- D special numeric code that indicates the priority of a request.

Answer: D

20. A spooler is a(n):

- A location in memory that maintains the contents of a document until it prints out.
- B print job.
- C program that coordinates the print jobs that are waiting to print.
- D message sent from the printer to the operating system when a print job is completed.

Answer: C

21. Virtual memory is typically located:

- A on a floppy disk.
- B in the CPU.
- C in a flash card.
- D on the hard drive.

Answer: D

22. The purpose of a swap (or page) file is to:

- A maintain pages of documents that are being spooled to the printer.
- B hold a program's data or instructions in virtual memory when it can't fit in RAM.
- C prevent thrashing in a multitasking environment.
- D allow multiple print jobs to print their pages out simultaneously.

Answer: B

23. The definition of thrashing is:

- A swapping data between virtual memory and RAM too frequently.
- B insufficient hard disk space.
- C too many processors being managed by the operating system.
- D inaccurate information stored in the registry.

Answer: A

24. All of the following are TRUE of Safe Mode EXCEPT:

- A Safe Mode is a special diagnostic mode.
- B Safe Mode loads all nonessential icons.
- C Safe Mode allows users to troubleshoot errors.
- D Safe Mode loads only the most essential devices.

Answer: B

25. Verification of a login name and password is known as:

- A configuration.
- B accessibility.
- C authentication.
- D logging in.

Answer: C

26. The combination of the operating system and the processor is referred to as the computer's:

- A CPU.
- B platform.
- C BIOS.
- D CMOS.

Answer: B

27. The following message generally means:

- A a nonsystem floppy has been left in the floppy disk drive.
- B the CD drive is not functioning.
- C the BIOS is corrupted.
- D there is a problem loading a device.

Answer: A

28. Which of the following is the correct sequence of actions that takes place during the boot-up process?

- A Load operating system ? Activate BIOS ? Perform POST ? Check configuration settings
- B Activate BIOS ? Perform POST ? Load operating system ? Check configuration settings
- C Perform POST ? Load operating system ? Activate BIOS ? Check configuration settings
- D Activate BIOS ? Check configuration settings ? Perform POST ? Load operating system

Answer: B

29. All of the following are steps involved in the boot process EXCEPT:

- A load the operating system into RAM.
- B the power-on self-test.
- C activate the basic input/output system (BIOS).
- D load application programs.

Answer: D

30. The _____, stored on a ROM chip, is responsible for loading the operating system from

its permanent location on the hard drive into RAM.

A BIOS

B API

C device driver

D supervisor program

Answer: A

31. The basic input/output system (BIOS) is stored in:

A RAM.

B ROM.

C the CPU.

D the hard drive.

Answer: B

32. Ensuring that the essential peripheral devices are attached and operational is the _____ process.

A configuration

B CMOS

C POST

D ROM

Answer: C

33. The memory resident portion of the operating system is called the:

A registry.

B API.

C CMOS.

D kernel.

Answer: D

34. Which of the following does NOT occur during the power-on self-test (POST)?

A The ScanDisk utility begins to run.

B The video card and video memory are tested.

C The BIOS identification process occurs.

D Memory chips are checked to ensure they are working properly.

Answer: A

35. All of the following are TRUE regarding virtual memory EXCEPT:

A any amount of RAM can be allocated to virtual memory.

B the setting for the amount of hard drive space to allocate to virtual memory can be manually changed.

C this temporary storage is called the swap file (or page file).

D virtual memory is physical space on the hard drive.

Answer: A

36. The operating system allows users to organize the computer's contents in a hierarchical structure of directories that include all of the following EXCEPT:

A files.

B folders.

D drives.

D systems.

Answer: D

37. All of the following statements concerning windows are true EXCEPT:

A windows are an example of a command-driven environment.

B windows can be resized and repositioned on the desktop.

C more than one window can be open at a time.

D toolbars and scrollbars are features of windows.

Answer: A

38. All of the following statements concerning files are true EXCEPT:

A A file is a collection of related pieces of information stored together for easy reference.

B Files can be generated from an application.

C Files are stored in RAM.

D Files should be organized in folders.

Answer: C

39. Using Windows Explorer, a plus (+) sign in front of a folder indicates:

A an open folder.

B the folder contains subfolders.

C a text file.

D a graphics file.

Answer: B

40. In Windows XP, if you want to see the file size and modified dates of all files in a folder, the best viewing option is the _____ view.

A List

B Thumbnails

C Details

D Icon

Answer: C