

**MASTER OF ARTS (PUBLIC  
ADMINISTRATION)**

**Term-End Examination**

**June, 2006**

**MPA-014 : HUMAN RESOURCE  
MANAGEMENT**

*Time : 3 hours*

*Maximum Marks : 100*

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**Note :** Answer any **five** questions of the following questions selecting at least two questions from each section. All questions carry equal marks.

**SECTION A**

1. Define Human Resource Management and discuss its evolution, objectives and scope. 20
2. What do you understand by Manpower Planning ? Examine its advantages and disadvantages. 20
3. 'Recruitment is the cornerstone of the entire personnel structure.' Discuss. Also bring out the notable essentials of recruitment. 20
4. What do you understand by compensation ? Discuss the methods of determining the salary structure. 20

5. Discuss the meaning and importance of training. Examine various methods of training followed in India. 20

**SECTION B**

6. Define Management Development and discuss its various approaches. 20
7. Define Total Quality Management (TQM). Differentiate between TQM and Traditional Management. 20
8. Discuss objectives of Workers' Participation in Management (WPM). Examine its institutional arrangements in India. 20
9. What is the purpose of the HRM process in an organisation? In this context explain the Four C's Model. 20
10. Write short notes of around 300 words on each of the following :
- (a) Quality Circle 10
- (b) Judicial Approach to Discipline 10