

absentee. The Union leaders plead a negotiation which is refused by Management. Mr. Lakshman demands a letter of apology from the absentee(Suspended) workers which the Union refuses. The Union gives a strike notice to the Management.

Questions :

- (a) Analyse the situation.
- (b) If you were Mr. Lakshman, how would you handle the situation?

Register Number :

Name of the Candidate :

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M.B.A. DEGREE EXAMINATION, 2012

(HUMAN RESOURCE MANAGEMENT)

(FIRST YEAR)

(PAPER - I)

**110. PRINCIPLES OF
MANAGEMENT**

December]

[Time : 3 Hours

Maximum : 75 Marks

SECTION – A (5 × 3 = 15)

Answer any FIVE questions.

ALL questions carry EQUAL marks.

1. Write Short notes on :

- (a) Limitation of Planning.
- (b) Fatigue Study.
- (c) Ad hoc Committee.
- (d) Span of Control.

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- (e) Co-ordination.
- (f) Budgetary Control.
- (g) Stress Interview.
- (h) Democratic Leader.

Answer any THREE questions.

ALL questions carry EQUAL Marks.

2. Define Management. What are the features of Management?
3. What are the factors affecting organisation structure?
4. Briefly explain the meaning and advantages of 'Management by Objectives'.
5. Explain the qualities necessary to become a Leader in a Business Organization.
6. Discuss the importance of Control. What are the essentials of Effective Control System?

SECTION – B (3 × 10 = 30)

Answer any ONE question.

7. Explain the procedure for selecting an efficient employee. What are the different types of training?

8. What are the different techniques used in decision making? Examine the problems involved in decision making.

9. What are the barriers to effective communication? Suggest measures to overcome them.

SECTION – D (1 × 15 = 15)

(Compulsory)

10. Mr. Laksman is a task oriented manager. He is very hardworking and struggles to achieve profits. He gets annoyed when he finds insincere subordinates. His peer groups call him a workaholic and subordinates a slave driver. He takes a decision of suspending a regular

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