

Register Number :

Name of the Candidate :

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M.B.A. DEGREE EXAMINATION, 2012

(HUMAN RESOURCE MANAGEMENT)

(FIRST YEAR)

(PAPER - VII)

170. ORGANISATIONAL BEHAVIOUR

December]

[Time : 3 Hours

Maximum : 75 Marks

SECTION – A (5 × 3 = 15)

Answer any FIVE questions.

ALL questions carry EQUAL marks.

Explain the following:

- (a) Organisation as a socio technical system.
- (b) Factors influencing organizational behaviour.
- (c) Attitude formation.
- (d) Individual values Vs Organisational values.

Turn Over

- (e) Personality.
 (f) Managerial grid.
 (g) Group Decision Making Process.
 (h) Change Agents.
- Answer any THREE questions.*
ALL questions carry EQUAL marks.
2. Explain the impact of environmental factors in organizational behaviour.
 3. Write a detailed note on the perception and the factors influencing perception.
 4. State and explain the relevance of studying groups and group dynamics in organisational behaviour.
 5. Explain the theories of motivation relevant to the present scenario.
 6. Discuss the organisation development process in detail.

SECTION – B (3 × 10 = 30)

- SECTION – C** (1 × 15 = 15)
- Answer any ONE question.*
7. Explain the types of leadership theories and its relevance to the organisational performance.
 8. What is personality? Explain the stages of personality development.
 9. “Organisational behaviour study is not an independent study, it is related to the contribution of other disciplines.” - Discuss.
- SECTION – D** (1 × 15 = 15)
- (Compulsory)*
10. An automobile components manufacturing firm signed a ten years contract with Volkswagan to supply automobile components. Till last month that was doing subcontracting business in the same field. Explain the extent of organisations change management in the above said context.