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Industrial Credit and Credit to small business etc. The bank is planning to computerise the project appraisal department. In this connection, Mr. Kumar Nidhi was asked to take training in computer operations. But he was quite reluctant to undergo training.

Question:

 Why was Mr. Kumar Nidhi reluctant to undergo training? Discuss. Register Number:

Name of the Candidate:

6621

M.B.A. (Human Resource Management) DEGREE EXAMINATION 2012

(SECOND YEAR)

(PAPER - X)

220. TRAINING AND DEVELOPMENT

December]

[Time: 3 Hours

Maximum: 75 Marks

SECTION - A $(5 \times 3 = 15)$

Answer any FIVE questions.

All questions carry equal marks.

- 1. What is training evaluation?
- 2. What are the determinants of learning?
- 3. What is job rotation?
- 4. What is human resource development process?

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- 5. What are the needs for management development?
- 6. What is brain storming?
- 7. What is the need for appraisal of training and development?
- 8. Write short note on 'In basket Exercise.'

SECTION - B $(3 \times 10 = 30)$

Answer any THREE questions.

All questions carry equal marks.

- Describe the social learning theory and its significance.
- Identify the areas of training and training principles.
- Describe the important human resources department sub-system.
- 12. What are the on-the job training techniques?
- List out the training institution and its importance in India.

SECTION - C $(1 \times 15 = 15)$

Answer any ONE question.

- Explain the off-the job training techniques and its merits.
- Briefly discuss the different career development actions and programmes.
- Discuss the management development programme in Public Sector and Private Sector Organisations in India.

SECTION - D
$$(1 \times 15 = 15)$$

(Compulsory)

CASE STUDY:

17. Mr. Kumar Nidhi has been working as a manager (Credit Appraisal) in State Bank of Mysore since, 1990. He got first rank in his M.A. from Karnataka University in 1989. He rose from Officer -Grade IV to Officer Grade-I in a short span of 10 years. Personnel records of the bank shows that he is an efficient manager in Agricultural Creidit,

Turn Over