KTM/KS/10/2571

Bachelor of Business Administration (B.B.A.) (Part-II) Examination HUMAN RESOURCES MANAGEMENT Paper-III

Time: Three Hours]

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[Full Marks: 80

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N.B.: (1) Attempt any FIVE questions.

(2) All questions carry equal marks.

Discuss the nature, scope and significance of Human Resource Management.

What is Human Resource Planning? Being a human resource manager in Ashoka Company, how will you design the selection process for required staff? 16

Differentiate between training and development. How will you evaluate the effectiveness of training programme?

Write the nature and purpose of wage determination process.

Explain the legal provisions of employees. State Insurance Corporation Act.

Give the meaning of collective decision making. Discuss the advantages and disadvantages of group decision making. 16

Highlight on the objectives and functions of Trade Unions. 16 84

(Contd.)

Define Job Evaluation. Explain its objectives and different methods.

Elaborate the concept of merit rating. State its methods and importance.

10. Write notes on (any TWO) :-

(a) Risky shift phenomenon

Sources of recruitment

Provisions relating to retrenchment of employees under the Industrial Disputes Act.

Incentive plans of profit sharing. 16

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