

**Expression of Interest  
for  
CCTNS Project  
Criminal Investigation Department, Assam Police, Ulubari, Guwahati-7,  
Government of Assam**

Assam Police, Government of Assam in its pursuit for enhancing the efficiency and effective policing at all levels intends to implement the CCTNS (Crime & Criminal Network Tracking System) project in the State through adoption of principles of e-Governance. CCTNS, which is a Mission Mode Project (MMP) of Ministry of Home Affairs, Government of India aims at creating a comprehensive and integrated ICT enabled system for the Assam Police.

*. Details about the CCTNS project is available on [www.ncrb.gov.in](http://www.ncrb.gov.in)*

**1. Geographic Coverage:**

CCTNS in the State will cover around 325 police stations spreading over plain/riverrine/hilly areas of 30 Police districts, 61 nos. Circles offices , 55 nos. SDPO offices, 30 nos. SP offices, 29 nos. police control room, 33 nos. training lab, 28 nos. Jails, 7 nos. Range offices, FSL &FPB , STF, SCRB and Police Hq. etc. The above number of offices/police Stations are indicative which may increase during the plan period as per decision of the State Govt.

**Interested Parties meeting the following minimum criteria are eligible to participate in the EOI.**

**2. Minimum Eligibility Criteria:**

1. The Bidder must be a Company or Consortium of Companies with proven track records of executing turn key IT project in India or Abroad. The bidder must have valid registration certificate as per the provision of Indian law/regulation with fully functional office in India for the last three years.
2. Consortium bid is allowed with maximum of 3 nos. of Companies including the prime bidder
3. Bidder's (Lead Partner's in case of consortium) annual turnover in India from IT operation should be at least Rs.200 Cores for the last 3 financial years ending 31.03.2010 with consistent profit records.
4. Bidder must have successfully executed 5 nos. of SI (turn key) projects in the last five years. Out of this 5 Projects :-
  - a) At least one quoted project should be an integrated IT turnkey project either completed /in the process of implementation of value not less than Rs.5 crs in any of the States of the North Easter Region of India

- b) Bidder (Lead Partner in case of consortium) must have a proven track record of implementing at least two (2) e-Governance projects summing to a value of Rs.20 Crores or above in last 3 years Nationally or Globally.
5. Bidder (Application software Partner in case of consortium) should have experience of working on at least 1 Software Services Project for Government of India, any of the State Governments or Public Sector Units. The Project must be worth at least Rs.1 Crores.
6. The bidder (System Integrator) must have been assessed and certified either for **CMMi Level 3 or above or ISO 9001 and above**. The certificate should be valid for at least a period of one year from the date of submission of the bid.
7. Bidder must have valid PAN registration / VAT registration/ Service Tax registration
8. Bidder should not be blacklisted either by Govt. of Assam./its agencies or by any Security agencies of Govt. of Assam./ Central Govt in the last five years for breach of trust , fraudulent, & corrupt practices.

### **3.Scope of Works**

The Indicative Scopes of work for the System Integrator would include the following components of the project:

1. Configuration, customization, enhancement and deployment of CAS (core application software that would be provided by MHA/NCRB to all states) at the state level.
2. Development of certain new modules as per the requirement of the State.
3. Integration of CCTNS with other NeGP projects like SWAN, SDC, e-districts, SSDG , Assam online Portal etc. and other external agencies
4. Hardware and System Software procurement and installation at various locations across the state (including Police Stations, Circle offices, Sub Divisions, Range, District HQ, Jail, Police Control room , FSL , FPB, SCRB, Assam police headquarter etc.).The hardware items would broadly include PCs, printers, UPS, fingerprint readers, digital cameras, electronic pen, router, switches, etc. including site preparation and making alternate power arrangement.
5. Setting up and operating data center and DR site as per the guidelines of NCRB
6. Capacity Building exercise which would include providing training to the selected staff/officials and to draw up a systematic training plan in line with the overall project plan. The number of staff/ officials to be trained would be approximately 20000.
7. Digitization of legacy records and migration of the data already available in the existing system to the new system. There would be approximately 7-8 lakh numbers of records for digitization or entry
8. Providing broadband Connectivity across above mentioned locations through as per guidelines of NCRB
9. Handholding to the Police Personnel at each Police Stations for minimum of 6 months
10. Carrying out effective change management plan for the successful running of the project

*(The above scope of work is indicative and detail will be specified in the RFP documents)*

#### **4. CAS customization & Development of Functionalities**

The tentative list of functionalities under different modules needs to be either developed or customized is as follows. This list would be finalized at the time of circulating the Request of Proposal to the selected bidders.

- Petition (verification, NoC) Services
- Complaint & FIR Management
- Investigation Management
- Unclaimed/abandon Property Management
- Jail & Prosecution Management
- e-Mail/ Message System
- Citizen Portal for facilitating various services ( e –form , certificate etc.)
- Crime & Criminal Query Management
- Border Management
- Extremist Management
- State SCRB NCRB Data Management & transfer
- State CAS configuration Management
- Security alert system
- Finger print identification system
- User help & assistance Service
- Activity Log & Audit
- Legal query and knowledge Management
- Other functions to be intimated later\

**5. Other Important conditions:**

- a) This invitation for Expression of Interest does not call for a solicitation. Assam Police reserves the right to change or cancel the requirement at any time during the EOI and/or solicitation process. Assam Police also reserves the right to seek for other compliance norms with additional conditions as and when the final solicitation documents are issued. The decision of Assam Police shall be final and binding.
- b) The objective of the EOI is to identify and shortlist competent System Integrator/ Implementation Partner having an experience & capabilities of implementing an end to end e-Governance project with multi-service framework across the State as per the requirement of the Assam Police.
- c) The EoI does not constitute a commitment to an offer of a Contract or prospective Contract. Assam Police shall not be liable for any cost incurred by any potential participant in preparation and submission of information in response to this invitation for EoI.
- d) The RFP is in the process of finalization and shall be issued to only those bidders meeting above qualifying criteria and who responds to this EOI.
- e) The last date of responding to this EOI is dated 1/03/2011 (till 3 pm)
- f) The EOI should be sent in a sealed envelope ( containing two sets “ Original” & “Copy ) along with the cover letter (Annexure-I) and other information as per Annexure –II .

Annexure - I

To  
Inspector General of Police & Nodal Officer CCTNS Project.  
Criminal Investigation Department, Assam Police  
Ulubari, Guwahati -7, Assam  
Phone numbers: (0361)2524494/2521618  
Email: [igp\\_cid@assampolice.com](mailto:igp_cid@assampolice.com)

Subject: Participation in the EOI for CCTNS project of Assam

Sir,

Having examined a the EOI issued by your esteem organisation for selection of System Integrator for the CCTNS project to be implemented in the State of Assam [including EOI no \_\_\_\_\_ dated \_\_\_\_\_], I/we the undersigned on behalf of the M/s -----, willing to participate in the EOI and agree to adhere and abide by all the terms and conditions as set out.

*Your's faithfully*

*Name –*

*Designation:*

*Company Seal*

*Address*

*(To be signed by only by the Authorized signatory in which name Company's Board has issued power of attorney )*

**ANNEXURE- II**

**Details of bidder (prime bidder in case of consortium )  
[Entity is a Company registered under Companies Act, 1956]**

**1. General Information**

SI no	Particulars	Details
a	Name of the Company	
b	Registered address	
c	Telephone / Fax no	
d	Web site and Email id	
e	Date of registration and Regd no	
f	Name of the present Chairman	
g	Name of the Present Managing Director /CEO	
h	Service Tax Registration No.	
i	PAN No.	
j	VAT / CST Registration No.	
k	CMMi certificate or ISO certificate nos. With details	

**2. Brief financial details (as on 31<sup>st</sup> March for the last three years)**

Particulars	2007-08 (In Rs.)	2008-09 (in Rs.)	2009-10 (in Rs.)
Net Income			
Income from IT operation in India in last three years			
Net Profit			
Net worth			

**( To be duly certified by Statutory Auditors )**

**3. Other Proofs as mentioned in the eligibility criteria etc.**

**4. Undertaking by the authorized representative of the firm/Power of attorney /Company Secretary that bidder was not blacklisted either by Govt. of Assam./its agencies or by any Security agencies of Govt. of Assam./ Central Govt. in the last five years for breach of trust , fraudulent, & corrupt practices**

