

Time : 3 Hours]

[Maximum Marks : 100

- Note : (i) This Question Paper consists of *two* Sections, viz., 'A' and 'B'.
(ii) All the questions from Section 'A' are compulsory.
(iii) Section 'B' has two options. Candidates are required to attempt questions from *one option* only.
(iv) Marks are indicated against each question.

SECTION-A

1. Read the following extracts carefully and answer the questions that follow :

(a) Papa, my grandfather speaks of a carefree and beautiful childhood, of days spent in plucking mangoes and guavas from their orchards, of picnics on the banks of the river where the men cooked mouthwatering food, of playing marbles and *gillidanda*. From his talks , it seems, studies were an ancillary subject : and living and experiencing, the major subject. Father, is he fibbing? Or is it possible that the world has turned topsy-turvy in just about 70 years?

Papa, my grandmother is semi-literate. Yet she is at peace with her pots, pans, flowers and garden, her Bhagvad Gita and scriptures. My mother, highly qualified, is highly strung, tense and nervous. Do you think literacy makes us restless, afraid and frustrated?

- (i) What was main objective of education during the old days? 1
- (ii) What fun activities formed the part of education during the old days? Mention at least two such activities. 1
- (iii) How does the writer's grandmother keep her busy in entertaining manner? 1
- (iv) Which word in the extract means similar to the following? 1
'something that provides support to main issue'

In the West, surveys have consistently shown that the public prefers wind and other renewable energy forms over-conventional sources of generation. Wind energy is free, renewable resource, so no matter how much is used today, there still be the same supply in the future. Wind energy is also a source of clean, non-polluting electricity. Unlike conventional power plants, wind plants emit no air pollutants or greenhouse gasses.

(i) What is preferred as a source of generation of energy in the Western Countries? 1

(ii) What two advantages does wind energy have over-conventional source of energy? 1

(iii) Why do people prefer wind plants? 1

(iv) Which word in this extract means similar to the following? 1

‘always behaving in the same manner’

(b) As might be expected, in the beginning it was tough for all of us, for mother and my father, for my three sisters and my brother, and for me too. The illness had left me weak. The servants avoided me as though I were an evil eye personified. My sisters treated me with care, as though I were a fragile doll, and mother wept. My father, who was a doctor in the public health service, was grateful that I had got prompt and good medical treatment, for delay would have affected my mind or endangered my life. But he, like the rest, had no hope.

(i) What was the author’s illness? 1

(ii) How had the author’s family people reacted to the author’s illness? State one such reaction. 1

(iii) Why was the author’s father grateful to the health service? 1

(iv) Which word in this extract mean similar to the following? 1

‘very delicate’

“Now tell me your name.”

“Sweat broke out over her all body. Would her stammering tongue again disgrace her?” For the sake of this kind woman, however, she decided to make an effort. She had such a soothing voice; she would not laugh at her.

“Bh-Bh-Bho-Bho”, she began to stammer “well done, well done,” the teacher encouraged her. “Come on, now—the full name”?

“Bh-Bh-Bho-Bholi”. At last she was able to say it and felt relieved as if it was a great achievement. “Well done,” the teacher patted her affectionately and said, “put the fear out of your heart and you will be able to speak like everyone else”.

- (i) What two indications are there that prove Bholi was afraid and nervous? 1
- (ii) Mention two qualities of the teacher. 1
- (iii) Bholi stammered a lot yet the teacher did not lose her patience. How did this help Bholi to utter her name, at last? 1
- (iv) Which word in this extract means similar to the following? 1
‘to speak with difficulty, often stopping in between’

2. Answer the following question in about 60 words : 6

How did Aradhana react to the disclosure of the fact that she was an adopted girl? Why did she behave in that manner?

(*I must Know the Truth*)

OR

What effects of western invasion were noticed on India?

(*India, Her Past and Future*)

3. Answer any *three* of the following questions in about 30–40 words each : 2×3=6

- (a) How did Nan-Kaka's (of Sunil Gavaskar) sharp observation power help the parents of Sunil in locating the 'lost' baby (Sunil)?
(*My First Steps*)
- (b) What was Baldeo's responsibility as a watchman?
(*The Tiger in the Tunnel*)
- (c) What was the truth about the watch that Dr. Benson had obtained from Evans?
(*A Case of Suspicion*)
- (d) What two pieces of information about Gerrard were collected by the Intruder? Why did he do so?
(*If I were You*)

4. Read the following extract and answer the questions that follow :

There is a house now far away where once
I received Love... That woman died,
The house withdrew into silence, snakes moved
Among books, I was then too young
To read, and my blood turned cold like the moon
How often I think of going
There, to peer through blind eyes of windows...

- (a) To which house does the poet refer? What does the poet remember? 2
- (b) To which woman does the poet refer? 1
- (c) Explain—
- (i) my blood turned cold;
- (ii) the house withdrew into silence. 1+1=2

OR

May the poison purify your flesh
Of desire, and your spirit of ambition
They said, and they sat around

On the floor with my mother in the center
The peace of understanding on each face.

- (a) Who are 'they'? About which poison are 'they' talking? 2
- (b) What did 'they' fear about the cause and effect of poison? 2
- (c) Why did 'they' sit around the mother? Why did 'they' not get her (mother) treated? $\frac{1}{2} + \frac{1}{2} = 1$

5. Read the following passage and answer the questions that follow :

Often students who are very fond of reading books are labelled, by their comrades, as bookworms. These disparagements generally come from the mouth of students who consider themselves as being 'gamesters'. Boys who shine in athletics or in the playing of some game—particularly cricket, consider that sports is a better or nobler area for their activities and for the expenditure of their energies, than the classroom or the reading desk. The idea is born out of an inferiority complex inherent in the sports-minded students who actually envy their fellows who shine academically. Academic honour has a glamour which is unique.

It is not to be denied that the playing of games is a worthy activity, it is worthy in the sense that the team spirit can be engendered in the individual only if he has learnt to participate in the playing of games. It is also true that the player does much for society and for his country on the field. It is true that the feeling of cooperation can be cultivated in a person only through group activity. But studies shouldn't be sacrificed in order that students devote their time only to the playing of games.

Let each type of activity has its own place in our daily round and then only, and then alone, will be balanced division of interests produced the individual with a proper perspective of things. That is the personality that we want our education system to produce.

- (a) Who are called 'bookworms'? Who often regard them so? $1 + 1 = 2$
- (b) Why do people call them 'bookworms'? How does the writer appreciate academically sound students compared to those who love games and despise studies? 2

- (c) How can students balance their love for studies and need for games? 2
- (d) What is the aim of education, as per the writer of this passage? 1
- (e) Which word in the passage means similar to the following? 1
- ‘coworkers or a friend’

6. Read the passage given below and answer the questions that follow :

After creating the world’s fastest mode of transport, the French are now returning to something much more simple—the bicycle (Vélo in French). In 2007, 10000 public bicycles were made available to the residents of Paris, in a new experiment on urban transport.

The basic principle is that nobody owns the bicycle, but everybody can borrow one. One can subscribe to a year’s access to the cycle for just C29 and a deposit of C150. Cycle stands have been created outside every metro station in the city. With a magnetic card in hand, one can simply help oneself to a cycle, use it to ride up to one’s destination and park it at the nearest cycle stand.

It took three years of negotiation before the experiment was put into place, but one week before the launch, nearly 8000 Parisians had signed up for a subscription. The city expects to have nearly 200000 by the end of the year. In the last seven years, Paris has doubled its cycle tracks to 371 km at present.

This emerging new trend has quite a serious impact on urban planning as rules are changed to suit a growing population of cyclists. Instead of the motorcar, in some places the cyclists have priority, allowing them to use one-way streets and even ignore traffic lights.

- (a) What is the new experiment in the field of transport in France? 1
- (b) What makes the writer feel that the new trend is successful? 2
- (c) How has the new trend affected the traffic and town planning? 2
- (d) How was cycling, throughout the city, made convenient? 2
- (e) Which word used in the passage means similar to the following? 1
- ‘introduction or beginning of something new’

7. Read the following passage and complete the sentences with the information contained in the passage : $\frac{1}{2} \times 8 = 4$

There are several distinct dimensions in which our youth must equip itself. The first is the physical. Building a great democracy and defending it from predatory aggressors requires a young generation that is physically strong, with muscles of iron and nerves of steel and for this it must equip itself by undertaking physical training and developing physical fitness to the maximum extent possible.

The second dimension is the intellectual. We cannot afford the luxury of mediocrity if we are forged to go ahead in the scientific and technologically advanced age.

The third dimension is the dimension of patriotism. To me this means deep urge for national unity and progress. This alone can eradicate corruption and nepotism from our land, galvanise our whole process of economic development.

Finally, there is the spiritual dimension which, indeed, is the main faculty that distinguishes human beings from the myriad other forms of life that exist on this planet.

- (a) Four dimensions in which youth must equip itself are
(i) — , (ii) — , (iii) — , (iv) — .
- (b) One of these dimensions is essential for (i) — and (ii) — .
- (c) As per the speaker concept of patriotism aims at
(i) — and (ii) — .

8. Read the following passage and make the summary of it in about 100 words : 5

I don't have a telephone because I don't really like it and also because I can work and play, eat, breathe and sleep without it. I think it is a pest and time waster. It may create unnecessary suspense and anxiety, as when you wait for an expected call that doesn't come. It irritates when you keep ringing a number that is always engaged.

As for speaking in a public telephone box, that seems to me really horrible. You will not use it unless you were in a hurry. You will always find other people

waiting before you. When you are in and by the time you have begun your conversation your back is chilled by the cold looks of somebody who is fidgeting to take your place.

If you have a telephone in your house, you will admit that it tends to ring when you least want it—when you are asleep, or in the middle of a meal or a conversation, or when you are just going out, or when you are in your bath. Are you strong minded to ignore it? You think that there may be some important news or message for you. Have you never rushed dripping from the bath, or chewing from the table, or dazed from the bed, only to be told that you are wrong number? If your telephone rings and you decide not to answer it, then you will have to listen to an idiotic bell ringing and ringing in what is supposed to be the privacy of your own home.

9. Combine the following pairs of sentences using the connectors given against each pair :

- (a) (i) Sonu is quite busy in his promotional activities.
(ii) He accepted our invitation to preside over our musical concert.
(although)
- (b) (i) It was a very comfortable journey.
(ii) I visited cyclone.
(when)
- (c) (i) The captain of the street children team hit the ball and crashed a glass window.
(ii) The owner of the house came out calling names.
(as soon as)
- (d) (i) Gautam Gambhir has been decorated with Padma Shri Award.
(ii) He is the most successful batsman during the test matches and ODI against Sri Lanka.
(who)

10. Read the following dialogue and report in your own words :

Ashi : Can you tell me the telephone number of the District Medical Officer of the district hospital?

Charu : Why do you need it? Is everything alright?

11. Use the appropriate form of the words given in brackets :

A notice (a) — (issue) to inform candidates for the campus selection interviews for the shooting of a documentary film on drug addicts. All necessary arrangements (b) — (make) to make it an event. The State Health Minister (c) — (invite) to preside over the event.

12. Fill in the blanks in the following sentences with appropriate form of the words given in brackets :

The Chief Minister of the State (a) — (inaugurate) the Healthy Child Mela. More than 80 children below three years (b) — (participate) in the competition. Ashish Roy (c) — (win) the Winner's trophy. A big hamper of Bournevita (d) — (award) to him by the chief guest.

13. Write a paragraph of about 100 words on any one of the following topics :

(a) It suddenly started raining heavily

(b) Status of women in modern India

(c) Learning of English should be made compulsory in primary classes

14. Write a letter to the General Manager, Northern Railways, suggesting ways and means to make journey comfortable in unreserved compartments. You are Yogesh Dutta of Lucknow, UP.

15. The following passage has *seven* mistakes of spellings, use of inappropriate verbs and other grammatical inaccuracies. Spot the errors and write the correct forms. One has been done as an example :

6

They are people which are abov petty matters and thots. Such peoples think as human beings and treated others as human beings. Dr. Sadao was such a Japanese doctors.

Sl. No.	ERROR	CORRECTION
1.	Their	1. There
2.	2.
3.	3.
4.	4.
5.	5.
6.	6.
7.	7.

16. Read the following passage carefully and make notes in points only, using appropriate headings and subheadings, and recognizable abbreviations :

4

Most workers spend eight or nine hours on the job. They work because it is unavoidable. They need to make enough money for necessities : food, rent, clothing, transportation, tutions and so on. They spend about one-third of their lives at work, but they hate it. They complain and count the minutes until quitting time each day—or the days until their next vacation.

By contrast, there are some people who actually enjoy work—infact, they love to work. They spend many extra hours on the job each week and often take work home with them. These workaholics are as addicted to their jobs as other people are to drugs or alcohol.

In some urban centres, workaholism is so common that people do not consider it unusual. They accept the lifestyle as normal. Some workers in

Washington DC work sixty to seventy hours a week. They don't do this because they *have to*, they do it because they *want to*.

Workaholism can be a serious problem. True workaholics would rather work than do anything else, they probably don't know how to relax. Most of all, they hate to sit and do nothing. Their life is usually stressful and this causes health hazards.

SECTION-B

- Note : (i) Attempt any *one* of the given options.
(ii) All the questions should be attempted from the *same* option.

OPTION-I

(E.S.P. FOR RECEPTIONISTS)

17. Read the following conversation and write a message to be conveyed to the person concerned : 1×4=4

Receptionist (R) : This is 634939. M/s Unique R. O. Suppliers. Who is calling?

Caller (C) : This is Brijesh Chauhan from Rhino R. O. Service Center, Madhu Vihar. Could I talk to your I/c, Sales and Service?

Receptionist (R) : Sorry. He is away on a tour. Could I take your message?

Caller (C) : Thank you, it is regarding award of rights to run a service center for your R. O. equipment. The correspondence is on for more than a period of two months. I want to know the status.

Receptionist (R) : Thank you Mr. Brijesh. I'll do the needful.

Date : 17th March,
To :
From :
Message :
.....
.....
Taken by

18. What will you do if a caller enquired about something relating to your office but you could not understand what he says? Write any *four* questions that you will put to the caller. ½×4=2

19. What are *(two)* most important documents and forms a receptionist constantly needs? 1+1=2
20. How will you call out the following telephone numbers? Put the stroke (/) to indicate the pause : $\frac{1}{2}+\frac{1}{2}=1$
- (a) 43691484
- (b) 9733604791
21. Write responses to the following questions put by an occupant of a hotel : 6
- (a) Would you book my return journey to Chennai by any night flight?
- (b) Can you arrange to wake me up at 4 a.m. to catch early morning flight to Mumbai?
- (c) Can I pay through a crossed cheque payable at par on all the branches?
- (d) How much do you charge to deliver a bouquet to someone in the city?
- (e) Could you arrange a taxi to help me visit historical places in the city?
- (f) Do you charge for an additional occupant belonging to my family in my room?

OPTION-II

(E.S.P. FOR OFFICE USE)

17. (a) Write an e-mail to M/s Saraswati Computer Clinic, Naya Bazar to renew their service contract for your office computers. You are Senior Executive of NOVEX, Delhi.
- (b) Write an e-mail to Ms. Sarahna Tyagi to report on duty without any further delay as her leave has not been sanctioned by the Secretary, NTPC. You are his Secretary's Secretary. $\frac{1}{2}+\frac{1}{2}=1$

18. State what *two* entries are *not* essential in the format of a memo : 2
- (a) Issuing Authority's name and signature
 - (b) Closing by writing yours sincerely
 - (c) The recipient's name and rank
 - (d) Subject
 - (e) Salutation

19. What do the following expressions/signals of the speaker mean to the audience? 1+1=2
- (a) Should we call it a day?
 - (b) Lets get down to business.

20. You have read the following advertisement. Respond to it by giving your biodata : 4

WANTED

Sales Executives (either sex) for sale of flexible door and window blinds. Apply with biodata to CEO. Flexible Furniture and Tapestry, Industrial Area, Narnol, Delhi before 31st March.

21. Write a report of the enquiry conducted by you about the causes of fall in production of candles and consequently in its sale. You are Bajrang Das, Sr. Sales Manager of Ashoka Candles, Lucknow. 6

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