

25111
M. B. A. Examination
April / May – 2003
Organizational Behaviour

Seat No. _____

Time : 2 Hours]

[Total Marks : 50
[Weightage : 30%

NOTE : 1. ANSWER ANY FIVE QUESTIONS. ALL QUESTIONS CARRY EQUAL WEIGHTAGE.
2. YOUR ANSWER SHOULD NOT BE MORE THAN 4 PAGES.

- Q.1 What is organizational commitment ? What three components have emerged to help better explain the complexities of commitment ?
- Q.2 What is the major criticism of Herzberg's two factor theory of motivation ?
- Q.3 What are some techniques for improving upward communication ?
- Q.4 What are the major sources of interpersonal conflict ?
- Q.5 What are two ways to make and maintain self-management teams' effectiveness ?
- Q.6 Summarize the five basic steps of the overall performance system of MBO.
- Q.7 What is the difference between classical and operant conditioning ?
- Q.8 What is the GLOBE project ? What cultural dimensions have been identified by the GLOBE researchers.
- Q.9 What are some styles of charismatic leadership ? What do they mean ?
- Q.10 How do cultures develop ? What four steps commonly occur ?