

**MASTER'S IN TOURISM MANAGEMENT**

**Term-End Examination**

**December, 2007**

**MTM-1 : MANAGEMENT FUNCTIONS AND  
BEHAVIOUR IN TOURISM**

*Time : 3 hours*

*Maximum Marks : 100*

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**Note :** Attempt any **five** questions in about 600 words each.

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1. Discuss the tasks of a professional manager. Are they relevant in tourism ? 20
2. Mention the various levels of managers along with the skills required for each level. 20
3. What do you understand by Management By Objectives (MBO) ? Discuss its process. 20
4. Write about 300 words each on any **two** of the following : 10+10
  - (i) Inter-personal Relations
  - (ii) Managerial Ethos
  - (iii) Motivation and Leading
5. Write an essay on Management Information Systems. 20
6. Define Organisational Culture and mention its different dimensions. 20

7. Discuss the various modes of Conflict Management. 20
8. Define and discuss the Planning process. 20
9. Write an essay on group dynamics in management. 20
10. How do you analyse inter-personal relations ? 20