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B.Pharmacy (Sem. - 7th)

PHARMACEUTICAL INDUSTRIAL MANAGEMENT

SUBJECT CODE: PHM - 4.7.3

<u>Paper ID</u>: [D0134]

 $[Note: Please \ fill \ subject \ code \ and \ paper \ ID \ on \ OMR]$

Time: 03 Hours

Maximum Marks: 80

Instruction to Candidates:

- 1) Section A is Compulsory.
- 2) Attempt any Four questions from Section B.
- 3) Attempt any Three questions from Section C.

Section - A

Q1)

 $(15 \times 2 = 30)$

- a) Define Management by Objectives.
- b) Abbreviate MBE.
- c) What is the purpose of Trial Balance?
- d) What is Bank Reconciliation Statement?
- e) What is the relationship between demand and supply?
- f) Write any two benefits of Insurance?
- g) What are the differences between wholesale and retail trade?
- h) Define sales evaluation.
- i) What is Market Segmentation?
- i) Name the channels of distribution.
- k) Abbreviate PERT.
- What is the use of ABC Method?
- m) What are the invisible inputs?
- n) What do you understand by Inventory control?
- o) Name the performance evaluation techniques.

Section - B

 $(4 \times 5 = 20)$

- Q2) Define communication process with a suitable example.
- Q3) What do you mean by rectification of errors? Name the various errors found in the books of accounts.
- Q4) What is the relationship between authority and responsibility?
- Q5) What are the various sources of recruitment?
- Q6) Distinguish between Morale and Motivation.

Section - C

 $(3 \times 10 = 30)$

- Q7) Define communication? Discuss the various modes of communication.
- Q8) Write short notes on:
 - (a) Bill of Exchange.
 - (b) Promissory Notes.
- 09) State the various channels of advertisement.
- 010) Discuss the various methods of forecasting.

