# INTEGRATED MARKETING COMMUNICATIONS

Time: Three hours

Maximum: 75 marks

PART A —  $(5 \times 3 = 15 \text{ marks})$ 

Answer any FIVE of the following in about a paragraph.

- 1. What is segmented marketing?
- 2. Write about Informative Advertising.
- 3. Explain the Idea of, cash refund offer.
- 4. Examine the role performed by modern salespeople.
- 5. What is Home shopping?
- 6. Write about, Direct-Response television marketing.
- 7. Explain the term, BUZZ marketing.
- 8. What is Lobbying?



## PART B — $(5 \times 6 = 30 \text{ marks})$

Answer any FIVE of the following in about a page each.

- 9. Explain the concept of integrated marketing communications. (IMC)
- 10. Examine the steps involved in Brand Building.
- 11. What are the common barriers in business communication? How can these be overcome?
- 12. Define the roles of advertising and public relations in sales promotion.
- 13. Discuss about personal selling and direct marketing.
- 14. How customer databases help effective direct marketing.
- 15. Write about opportunities prevalent for Indian products in global market via Internet.
- 16. Examine the changing scenario of Indian Economy.

## PART C - (2 × 15 = 30 marks)

Answer the following in about 3 pages each.

17. (a) The Internet is the latest Public Relations Frontier –How can Indian companies use web site as a Public Relations tool?

### Or

- (b) Discuss the direct marketing, distinguish between transaction-oriented marketing and relationship marketing.
- 18. (a) Write an essay on different methods of effective marketing and discuss about their advantages and limitations.

### Or

(b) Briefly describe the origin and growth of Integrated marketing communications in India and examine the inevitable role played by Advertising and Public Relations.

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